



Dr. Babasaheb Ambedkar Technological University

(Established by Government of Maharashtra and Governed by Dr. Babasaheb Ambedkar Technological University Act No. XXIX of 2014)

Vidyavihar, Lonere – Raigad 402 103 (Maharashtra)

Work Order

No. DBATU/ICT/CCTV/2019-20/680

Date: 03 MAR 2020

To,
The Director,
M/s. Technosoft Integrated Solution Pvt. Ltd.
Plot No. 1432nd Floor, Thakare Bhavan,
Zendu Square, Abhyankar Nagar,
Nagpur – 440 010

Subject: Integration and Implementation of CCTV systems in the campus of
Dr. Babasaheb Ambedkar Technological University, Lonere.

Ref: 1) Administrative and Financial approval dated:13/11/2019
2) Order No. DBATU/ICT/CCTV/2018-19/1298 Date: 14th June, 2018
3) Your Bid offer dt. 6th November, 2017

Dear Sir,

As per above referred order no. DBATU/ICT/CCTV/2018-19/1298 date: 14th June, 2018 you have carried out the subjected work. In continuation of the same we would like to get additional work as mentioned below. The terms & Condition remains same & mentioned herewith.

1. Quality of the service and its functioning should be strictly as per RFP of Tender document.
2. A Work Contract will be effective as per Agreement of contract.
3. We reserve the right to cancel this order if services are not provided as specified herein or if there is any variation in quality/quantity or any other defect in services.
4. Please mention Work Order number on all documents for all the further Communications.
5. Time frame plan to be put in place after one week of issue of work order.
6. Cost of Integration and Implementation of CCTV systems in the campus of Dr. Babasaheb Ambedkar Technological University, Lonere.

Sr No	Technical Specification Required	Model No./ Make	Qty	Unit Rate	Total Amount
				Rs.	Rs.
1	16 Channel NVR-16 Channel Network NVR	DS-7616NI-K2 Hikvision	1 Nos	8855.08	8855.08
2	Camera Indoor -1.3 MP /2 MP	Hikvision DS-2CD2122FWD-IS	6 Nos	6670.39	40,022.34
3	Hard Disk 4 TB -Surveillance	Segate ST4000VX007	1 Nos	9200.00	9200.00
4	POE switch 12 port GIGA, Metal Body	D30675412	1 Nos	13570.39	13570.39
5	RJ 45 Connector		24 Nos	05.75	138/-
6	Press fit box		6 Nos	241.53	1449.18

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3/3/2020

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7	Installation, testing and setting charges - camera		6 Nos	402.54	2415.24
8	Installation, testing and setting charges - NVR		1 NOS	1165.25	1165.25
Basic Amount					76,816.00
GST 18 %					13827.00
Total Amount: Ninety Thousand Six Hundred Fourty-three only.					90643.00
Warranty /Maintenance 3 years					
GST: Inclusive					

7. Security Deposit@2%.
8. Taxes: Rates quoted as per Commercial offer dt. 6th November 2017 are inclusive of all taxes. However, the rate of GST or any other Govt. Charges which may be applicable in future as per the rules and regulations of the Government of India / Maharashtra will be applicable at actual the time of billing.
9. Please acknowledge receipt of this Work Order within 7 days failing to which the order may be cancelled.
10. Termination, Blacklisting, Penalties and other conditions are binding to SP as per RFP.
11. The contract may be terminated at any given point in time due to Governmental or Judicial Act.
12. The decision of the Vice-Chancellor, Dr. Babasaheb Ambedkar Technological University, Lonere shall be final and will not be required to give any reason in writing or otherwise at any time for rejection of the work order, if it seems the said system is of no use to University.
13. Bills should be sent in duplicate along with stamped pre-receipt, in the name of Registrar, Dr. Babasaheb Ambedkar Technological University, Lonere.
14. M/S. Technosoft Integrated Solutions Pvt. Ltd., Nagpur should provide free training for the subjected work to the staff.
15. In case of dispute, persons approved by University authority will act as conciliator. All legal disputes are subjects to the jurisdiction of Mumbai Courts only.
16. Agency should take responsibility for successful implementation within the stipulated time period.
17. M/S. Technosoft Integrated Solutions Pvt. Ltd. should carry out inspection time to time and the report of the same with corrective action.
18. Responsibility: Service provider responsibility as specified in RFP.
19. Plan for location of CCTV/Cameras to be given to M/s. Technosoft Integrated Solutions, by In charge- ICT.
20. The statutory deduction as applicable from time to time will be made from billing amount.
21. Down time should not be more than 24 hours.

Chay
31/3/2020

None



22. Free Maintenance and repair for the period of three years for hardware.
23. The contract may be terminated at any given point in time due to Governmental or Judicial Act.
24. Taking into consideration this is additional work.
25. You have to complete entire work in all respect within the period of one and half month from the issue of this Work Order.
26. **PAYMENT:**
90% payment is to be made on proof of inspection, physical verification, and successful installation of the device by the consignee and remaining 10% will be made after training of the device as per general condition of contract

You are requested to execute the work order within the stipulated period.

Yours faithfully,


(Dr.M.Sadaiah)
REGISTRAR

Copy to:

- 1) Hon'ble Vice Chancellor, Dr. B.A.T.U., Lonere (for information)
- 2) The Finance Officer, Dr. B.A.T.U., Lonere
- 4) In charge- ICT Dr. B.A.T.U., Lonere
- 5) Store Section, Dr. B.A.T.U., Lonere



Dr. Babasaheb Ambedkar Technological University

(Established by Government of Maharashtra and Governed by Dr. Babasaheb Ambedkar Technological University Act No. XXIX of 2014)

Vidyavihar, Lonere – Raigad 402 103 (Maharashtra)

Work Order

No. DBATU/ICT/CCTV/2018-19/286

Date: 5/2/2019

To,
The Director,
M/s. Technosoft Integrated Solution Pvt. Ltd.
Plot No. 1432nd Floor, Thakare Bhavan,
Zendu Square, Abhyankar Nagar,
Nagpur – 440 010

Subject: Integration and Implementation of CCTV systems in the campus of
Dr. Babasaheb Ambedkar Technological University, Lonere.

Additional Work Reference to earlier Work Order No. DBATU/
ICT/CCTV/2018-19/1298 Date: 14th June, 2018

- Ref:**
- 1) Your Bid offer dt. 6th November, 2017
 - 2) e-Tender Notice: DBATU/Store/2017-18/03 dt. 07/10/2017
 - 3) CCTV e-Tender ID : 2017_DBATU_248134_1
 - 4) Tender Notice No. DBATU/EXTC/CCTV/2017/31
 - 5) Corrigendum DBATU/-Tender Notice/2017/2132 dt. 25.10.17
 - 6) Approval (For Financial bid opening) dt. 19.3.2018
 - 7) Technical Evaluation Committee Report dt. 19/03/2018
 - 8) Minutes of CPC meeting held on dt 22/03/2018
 - 9) Minutes of Negotiations Meeting held on 17/4/2018
 - 10) Minutes of FC meeting held on dt. 02/05/2018
 - 11) Administrative Approval dt. 14.9.2017
 - 12) LOI No. DBATU/Store/ICT/CCTV/LOI/2018/1220 Dt. 06.06.2018
 - 13) Acceptance Letter Dt. 07.06.2018
 - 14) Agreement Dt. 07.06.2018
 - 15) Approval Dated. 26/09/2018 & Report dt. 25/09/2018
 - 16) Approval Dated. 26/12/2018
 - 17) Expenditure App. No. DBATU/VC/Camera/SLN/ICT/1031/097
dt. 31/10/2018
 - 18) Letter from Panasonic India Co. Ltd. Dt. 22/01/2018 &
Your letter dt. 22/01/2019
 - 19) Minutes of Meeting of ICT Board held on 22nd January, 2019.

Dear Sir,

As per above referred order no. DBATU/ICT/CCTV/2018-19/1298 date: 14th June, 2018 you have carried out the subjected work. In continuation of the same we would like to get additional work as mentioned below. The terms & Condition remains same & mentioned herewith.

Page 1/4



1. Quality of the service and its functioning should be strictly as per RFP of Tender document.
2. A Work Contract will be effective as per Agreement of contract.
3. We reserve the right to cancel this order if services are not provided as specified herein or if there is any variation in quality/quantity or any other defect in services.
4. Please mention Work Order number on all documents for all the further Communications.
5. Time frame plan to be put in place after one week of issue of work order.
6. Cost of Integration and Implementation of CCTV systems in the campus of Dr. Babasaheb Ambedkar Technological University, Lonere.

Sr No	Technical Specification Required	Model No./ Make	Qty	Unit Rate	Total Amount
				Rs.	Rs.
1	32 Channel NVR-32 Channel Network NVR,128Mbps/128Mbps,5MP@2Ch,3Mp@4Ch,1080p@8Ch,720@8Ch,2 SATA	DS-7632NI-K2 Hikvision	1 Nos	16284.00	16284.00
2	Hard Disk 4TB Surveillance	ST4000VX007 Segate	2 Nos	10856.00	21712.00
3	32" LCD Monitor with mounting	LG	2 Nos	47104.00	94208.00
4	CAT 6 Cable (D Link) with laying, casing/capping, Labour Charges		7600 mtr	70.56	536256.00
TOTAL Amount: Six Lakh Sixty Eight Four Six Hundred & Sixty Only					668460.00
Warranty /Maintenance 3 years					
GST : Inclusive					

7. In case of Display units as per Work Order No. DBATU/ICT/CCTV/2018-19/1298 Date: 14th June, 2018 and minutes of ICT Board held on 22nd January 2019 you have to supply LG make LED Display units in place of Panasonic make(24"LED in place of 18.5" LCD).

8. Security Deposit@2%.

9. Taxes : Rates quoted as per Commercial offer dt. 6th November 2017 are inclusive of all taxes. However the rate of GST or any other Govt. Charges which may be applicable in future as per the rules and regulations of the Government of India / Maharashtra will be applicable at actual the time of billing.

10. Please acknowledge receipt of this Work Order within 7 days failing to which the order may be cancelled.

11. Termination, Blacklisting, Penalties and other conditions are binding to SP as per RFP.

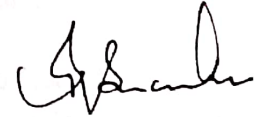
12. The contract may be terminated at any given point in time due to Governmental or Judicial Act.
13. The decision of the Vice-Chancellor, Dr. Babasaheb Ambedkar Technological University, Lonere shall be final and will not be required to give any reason in writing or otherwise at any time for rejection of the work order, if it seems the said system is of no use to University.
14. Bills should be sent in duplicate along with stamped pre-receipt, in the name of Registrar, Dr. Babasaheb Ambedkar Technological University, Lonere.
15. M/S. Technosoft Integrated Solutions Pvt. Ltd., Nagpur should provide free training for the subjected work to the staff.
16. In case of dispute, persons approved by University authority will act as conciliator. All legal disputes are subjects to the jurisdiction of Mumbai Courts only.
17. Agency should take responsibility for successful implementation within the stipulated time period.
18. M/S. Technosoft Integrated Solutions Pvt. Ltd. should carry out inspection time to time and the report of the same with corrective action.
19. Responsibility: Service provider responsibility as specified in RFP.
20. Plan for location of CCTV/Cameras to be given to M/s. Technosoft Integrated Solutions, by Incharge- ICT .
21. The statutory deduction as applicable from time to time will be made from billing amount.
22. Down time should not be more than 24 hours.
23. Free Maintenance and repair for the period of three years for hardware
24. The contract may be terminated at any given point in time due to Governmental or Judicial Act.
25. You have to complete entire work in all respect within the period of one and half month from the issue of this Work Order.

26. PAYMENT:

- a) 90% payment is to be made on proof of inspection, physical verification, and successful installation of the CCTV Equipment / devices / hardware by the consignee and remaining 10% will be made after training of the device as per general condition of contract
- b) Payment of cable will made as per the measurement of actual cable laid.

You are requested to execute the work order within the stipulated period.

Yours faithfully,



(Dr. S. B. Deosarkar)
REGISTRAR

Copy to:

- 1) Hon'ble Vice Chancellor, Dr. B.A.T.U., Lonere (for information)
- 2) The Finance Officer, Dr. B.A.T.U., Lonere
- 3) E-Tendering Committee Members, Dr. B.A.T.U., Lonere
- 4) Incharge- ICT Dr. B.A.T.U., Lonere
- 5) Store Section, Dr. B.A.T.U., Lonere

Date: 13 October 20

To,
Registrar,
Dr. Babasaheb Ambedkar Technological University,
Lonere-402103

Subject: Replacement of PRO 1800 face recognition biometric machine.

Dear Sir,

We have supplied material under Purchase Order Ref: DBATU/Stote/Estab./Face Biometric Machine/2020-21/1818. As one device (S/N: PRO170019532) is not functioning properly so its need to replace with other. Our representative Mr. Swapanil Hoje will pick the device from the respective department and we will replace it on Monday.

So, we are requesting you to please handover the device to our representative.

Thanking you,



GR TechNet



**Dr. Babasaheb Ambedkar
Technological University,
Lonere - 402 103**
Tal. Mangaon, Dist. Raigad
(MAHARASHTRA)
Phone: 02140-275142
Fax: 02140-275142

PURCHASE ORDER

To
M/s. GR TechNet,
Maa Devi Apartment, Flat
No-402, Opposite to
Shantigram vidyalay
Shantinager,
Ulhasnagar, Maharashtra-
421003

Order No: DBATU/Store/Estab./Face Biometric
Machin(2021-22) 12318

Ref. **23 SEP 2021**
1) Administrative approval
date: 16/07/2021
Administrative & Financial Approval
Date : 20/09/2021
2) Quotation Enquiry No :
DBATU/Store/Estab./Face Biometric
Machine /2021/1704
Date : 18/08/2021

Sub: - Supply of Face Recognition Biometric Machine.

With reference to your quotation No.689 dated 24/08/2021, we are pleased to release this purchase order for the supply of stores, under the provision of terms and conditions specified herein. Please confirm acceptance of order.

Sr.No	Accepted Specification /Description	Qty.	Unit Price Rs.	Total Cost Rs.
01	Realtime Pro 1800	03	32,899/-	98697.00
02	Biometric UPS (For Power Backup)	03	1533/-	4599.00
03	Installation	03	1900/-	5700.00
04	Cloud Storage or 500 users for 1 year	01	24,000/-	24000.00
	Sub Total			132996.00
	GST 18%			23939.28
Grand Total Rs. One Lakh Fifty Six Thousand Nine hundred Thirty Five only.				156935.28

Terms & Conditions

- (01) **Payment:** within 30 days after full and Satisfactory received of Goods by RTGS/Netbanking
- (02) **Freight:** Nil
- (03) **Oetroi:** Not Applicable at this place
- (04) **Insurance:** At the cost of Supplier
- (05) **Discount:** - Nil
- (06) **L/D.** Clause will be applicable if Goods are not supplied within stipulated period.
- (07) **Excise Duty:** - Nil
- (08) **GST:** Inclusive as shown above
- (09) **Security Deposit:** - Nil
- (10) **Packing & Forwarding:-** Nil
- (11) **Delivery Date:** immediate
- (12) **Other Charges:** -----
- (13) **Warranty:** One Year

OFFICER TO BE CONTACTED: - Shree. C.D.Tembe (Administrative Officer)
CONSIGNEE - The Registrar

Nearest goods Transport Office - Roha & Mahad, Dist. Raigad
Nearest ST parcel Office - Goregaon & Mangaon, Dist. Raigad

23-09-21
REGISTRAR

Dr. Babasaheb Ambedkar Technological University,
Lonere - 402103

- Copy: 1) Finance Section
2) Store Section
3) Procurement & e-tender.
4) Establishment

24/09/21
20/09/21
24/09/21
20/09/21
21/09/21

आस्थापना विभाग
दिनांक : १६/०७/२०२१

सादर :

विषय : विद्यापीठामध्ये वायोमॅट्रिक (Face Scanning) मशिन मिळणेबाबत..


उपरोक्त संदर्भान्वय कळविण्यात येते की, राज्यातील सर्व विद्यापीठ व संलग्नित महाविद्यालय मुद्द करण्यभाठी शासनाने आदेश दिले आहे. या विद्यापीठातील शैक्षणिक व प्रशासकीय कामकाज सुरू करण्यात आले आहे. त्यामुळे विद्यापीठामध्ये संलग्नित विद्यापीठामधील कर्मचारी तसेच या विद्यापीठातील नियमित कर्मचारी, एकत्रित वतनावर, रोजंदारी कर्मचारी यांच्या दररोज विद्यापीठामध्ये येणे-जाणे होत आहे. राज्यात कोरांना (कोव्हीड १९) वाढत्या प्रादुर्भावामुळे कर्मचाऱ्यांचे वायोमॅट्रिक (Face Scanning) मशिन नोंदी घेणे आवश्यक आहे. विद्यापीठामध्ये मध्या स्थितीमध्ये एक वायोमॅट्रिक (Face Scanning) चापरत आहे. विद्यापीठामध्ये कामकाज सुरू असल्याने कर्मचाऱ्यांच्या नोंदी घेण्याकरीता तीन वायोमॅट्रिक (Face Scanning) मशिन घेणे आवश्यक आहे. तरी भांडार विभागाकडून वायोमॅट्रिक (Face Scanning) मशिन खरेदी करून मिळावे ही नम्र विनंती.

मान्यतंस्तव सादर.


प्रशासिक्य संधिकारी

प्र. कुममचिव

मिळव
15/07/2021


लिपीक तथा टंकलेखक

store
Pl. do needful Urgently

DR. BABASAHEB AMBEDKAR TECHNOLOGICAL UNIVERSITY LONERE-402 103
ITEM WISE STATEMENT OF SCRUTINY- ORDER OF LOWEST

Sub: Quotation for Face Biometric Machine
 Required for Establishment

Enquiry No. DBATU/Store/Estab./Face Biometric Machine/2021/1704

Date 17/08/2021

Date of Opening: 31/08/2021

Sr. No	Particulars	GR TechNet, Maa Devi Apartment, Flat No – 402, Opposite to Shantigram Vidyalay ShantiNagar, Ulhasnagar 421 003			Manas Technologies, Sarita Residency, 4 th Floor, Block No. 32, Fursungi, Pune 412 308		Bits N Bytes Computers, B/2 Samant Blocks, Ghantali devi Path, Naupada Thane (w) 400 602		Shree Krishna Infotech, Gite Niwas BK No. 1092, Santoshnagar, OT Section Ulhasnagar – 3, Thane	
		Qty	Rate	Amount	Rate	Amount	Rate	Amount	Rate	Amount
1	Realtime Pro 180 0	03	32,899/-	98,697/-	31,697/-	95,091/-	34,250/-	1,02,750/-	34,500/-	1,03,500/-
2	Biometric UPS (For Power Backup)	03	1533/-	4,599/-	-----	-----	-----	-----	-----	-----
3	Installation	03	1900/-	5,700/-	2700/-	8100/-	2500/-	7500/-	-----	7800/-
4	Cloud Storage or 500 users for 1 year	01	24,000/-	24,000/-	30,000/-	30,000/-	27300/-	27300/-	36,000/-	36,000/-
5	Service and Transport		-----	-----	8100/-	8100/-	18000/-	18000/-	-----	18,000/-
Details Specification as per Annexure A										
	Total		L1	1,32,996/-	-----	1,41,291/-	-----	1,55,550/-	-----	16,65,300/-
	GST 18%			23,939.28/-	-----	23,988.96/-	-----	27,999/-	-----	29,754/-
	Grand Total			1,56,935.28/-	-----	1,65,280/-	-----	1,83,549/-	-----	1,95,254/-

[Handwritten Signature]
 21/08/21

[Handwritten Signature]
 21/9/21



Terms & Conditions					
01	Payment	Due in 30 days	Payment should be done after 15 days of installation	70% advance 20% on getting the material 10% after inspection of complete site within 3 days	-----
02	Validity	-----	-----	This quotation is valid for 6 months from the date of submission	This quotation is valid for 30 Days
03	Delivery	-----	Free	Within 7 working days from receiving a purchase order	Including
04	Warranty	One year	Manufacture side	One year	One Year

[Signature]
Written by /Checked by

[Signature]
User

[Signature]
Administrative Officer

[Signature]
Storekeeper
8/9/21

[Signature]
15/09/2021
Prof.in charge
Procurement & purchase

[Signature]
Finance Officer

[Signature]
29.09.21
Registrar

P1. Use - Faculty Development Fund / other fund
[Signature]
09/09/2021

GR TechNet

Maa Devi Apartment, Block No-402, Opposite shantigram Vidyalay
ShantiNager, Ulhasnagar, Maharashtra, 421003
Phone: 7709898969, Email: info.grtechnet.in
GSTIN: 27AAWFG6375L1ZF

INVOICE

DATE	10/14/2021
INVOICE	1011
CUSTOMER ID	DBATU
DUE DATE	11/13/2021

BILL TO

Registrar
Dr. Babasaheb Ambedkar Technological University
Vidyavihar
Lonere, Maharashtra 402103

SR.NO.	DESCRIPTION	QTY	GST	Amount
1	PRO 1800 Face Recognition Biometric S/N: P170019524 S/N: P170019586 S/N: P170019509	3	YES	98,697.00
2	UPS adapter	3	YES	4,599.00
3	Cloud for 500 service	1	YES	24,000.00
4	Installation	3	YES	5,700.00

Subtotal	132,996.00
Taxable	132,996.00
GST rate	18.000%
Tax due	23,939.28
Other	-

OTHER COMMENTS

- Total payment due in 30 days
- Please include the invoice number on your check

ACCOUNT DETAILS

NAME : GR TechNet

A/C No : 037011101756873

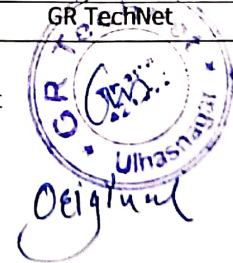
IFSC CODE : DNSB0000037

TOTAL 156,935.28
Make all checks payable to

GR TechNet

If you have any questions about this invoice, please contact
Ganesh Shekade, 7709898969

Thank You For Your Business!



Approval No :- 441/26988
Dt. :- 15/11/2024

डॉ. वावामाहव आवंडकर तंत्रशास्त्र विद्यापीठ, लोणर

संक्ष प्रमाणक क्रमांक : महिना व वर्ष : ११/११/२०२४

तपशिल	रु.	रक्कम	पैमं
प्रमुख शीर्ष... P. 3.45 अपशीर्ष... other... exp. (contingency) कृपा करुन G.R. Tech Net.. हयांचे गावाचे other... exp. (contingency) हल रखित धनादेश काढला. या खर्चासमबलसहसि. व. नामजोग यांनी पत्र क्र. P. 9974 / V. 5 / 05 / 7. 15. दिनांक : 08/11/2023 मध्ये मंजुरी दिलेली आहे महपत्रे :	१,५६,६२५/-		००
	१,५६,६२५/-		००

दिनांक ०८/११/२०२४

आम स्वाक्षरी :
(विभागा प्रमुख)

BB
only Bill Recd
15/11/2024



Dr. Babasaheb Ambedkar Technological University

(Established by Government of Maharashtra and Governed by Dr. Babasaheb Ambedkar Technological University Act No. XXIX of 2014)
Vidyavihar, Lonere – Raigad 402 103 (Maharashtra)

Work Order

No. DBATU/Exam/MCQ/2021/947
Date: 06th Apr., 2021

To,
Managing Director,
M/s. Infinity Infoway Pvt Ltd.
Infinity, Vishwakarma Society,
Near vavdi water tank,
150 feet ring road, Rajkot
Gujarat 360004

Subject: Providing Online (Image Based) Proctored MCQ type Examination Services for the examinations of Dr. Babasaheb Ambedkar Technological University, Lonere.

Ref: 1. Administrative Approval dated 05/03/2021
2. Work Order no. DBATU/Exam/MCQ/2021/754 dated 24/02/2021

Dear Sir,

We are pleased to inform you that it has been decided to award a service contract for Implementation of providing Online (Image Based) Proctored MCQ type Examination Services to Dr. Babasaheb Ambedkar Technological University, Lonere. The following terms and conditions are binding for the above contract.

1. The contract to provide services for Online (Image Based) Proctored MCQ type Examination comes into effect from 05th April 2021 and is valid till 31st May 2021. As per the rates quoted in the Financial Bid.
2. Quality of the service and its functioning should be strictly as per the scope of work given in RfP.
3. The service contract will be effective as per the RfP, Lol and service agreement of the contract.
4. **Scope of the services:**

1. General Scope for services

The proposed solution for the university would involve:

- a) MCQ (Multiple Choice Questions) based image proctored Examination where the student should be able to use Android Mobile, desktop or laptop even with the lower internet connection speed @ 30 kbps
- b) A copy of the entire data generated as part of the process (including all candidate answers, analytical reports, candidate images, etc.) shall be made perpetually available to the University
- c) Security monitoring – platform should be enabled for security logging and separate team undertaking this monitoring activity should be in place

- d) The tentative schedule of Examinations is 15th April 2021 - 31st May 2021.
The Service Provider (SP) shall be responsible to ensure that all the underlying hardware, software and services are installed and managed by them to ensure conformance to service levels as per the scope of work provided in the RFP.

2. Managed services

The complete project management and operation should be delivered as managed services as per the scope of work with full responsibility and accountability of the IT administration by the SP leaving the academic part of the project with the university. Under no circumstances the SP shall have access to the academic data of the proposed project such as AS, mark details, etc. and the SP shall ensure the proposed system is built based on this specific requirement of the university. It should be clearly understood that the SP shall be only the technology platform provider for managing the examination services using the technology platform and shall have no administrative control on the conduct of the examination processes in whatsoever manner.

3. The proposed solution for the university will be undertaken in the following locations:

1. The students will appear for the examination through android based mobile phones/Laptops/Desktops from anywhere within India.

4. Financing model of the project

- a) The university shall NOT pay for any IT infrastructural facilities that will be installed by the SP but will pay the SP based on the number of QP delivered and /or the number of AS evaluated using the proposed system during the subsistence of the contract. It should be expressly understood that the payment of consideration shall not be made for the Capital goods installed by the SP but for the services delivered by the SP as per the scope of services.

- b) The payments shall be made as per bill raised by the SP and as per the commercial terms agreed by both the parties.

5. Governing Law and Jurisdiction

The bids submitted shall be subject to the governing laws of India and the legal jurisdiction in all matters shall be the appropriate Courts at Alibag, Raigad (Maharashtra) to entertain and try them only after failure of arbitration process, if any.

6. Training & Support

The successful bidder shall provide training on the implementation of the project to all stake holders viz., office of the CoE, faculties, etc. and should provide standard training manual as part of the training processes.

The successful bidder shall provide the following training:

1. Overview of the portal and Online forms to all Dr. BATU users
2. A detailed technical demonstration to the IT team.

The successful bidder shall also ensure setting up of technical help desk (both in English and local Language) before the project goes live and demonstrate the same to the office of the CoE.

7. Termination of the service contract will be as per the RFP document.

8. Blacklisting of the service provider will be as per the RFP document.

9. Service Provider's Responsibilities are as per the RFP document

B
06.04.21

1. Reconfigurations of the system / portal (as and when new updates of software version are released) by the Service Provider
 2. If any new technological updating are duly taken care by the vendor without the permission/approval of the Dr. BATU, such incidents can be ratified at the earliest.
10. Penalties:
- The firm will bear full responsibility for delay of any nature in the project timelines.
The timelines as provided by the Dr. BATU is to be strictly followed for each and every activity. In case, the firm fails to adhere to the timeline submitted in the technical bid / or as approved by Dr. BATU, a penalty of Rs. 100/- per incidence (capped at a upper limit of the total cost of the project) from the Bank guarantee / security / EMD / other measures)
11. Security Audit:
- It is the responsibility of the selected bidder to get the security audit of the portal.
12. Point of Contact
- The SP shall provide a single point of contact as below who will be responsible for implementation and maintenance of the project. In case of any change in the contact person at a later point of time, the SP should communicate the same to the university.
5. Commercial Proposal as per the RfP document
 6. Payment Terms
 - a) The bidder is requested to use the **Form C2 of Annexure B** for indicating the payment terms. This will be an indicative payment terms and the university shall decide in consultation with the successful bidder before agreeing to the terms of payment while awarding the contract. However broadly the payments shall be made based on the milestones of delivery under the scope of services such as QP delivery, digital evaluation, result processing and completion of the exam cycle etc.
 - b) The bidder should mention clearly the delivery milestones for payment.
 - c) The payment of consideration net of any Taxes and duties shall be made to the SP by the university within 15 days from the submission of the invoice and the final payments shall be made within 30 days from the completion of the exam cycle.
 - d) If for any reason the university is unable to complete its part of the obligations in declaring results or completing the exam cycle which is beyond the purview of the SP, then the university shall release all pending payments for the exam cycle to the SP after holding back 5% of the overall payment. However, the university shall release the residual payment of 5% to the SP within 60 days notwithstanding the circumstances leading to non-completion of the exam cycle by the university external to the scope of work as contained in the RFP.
 7. Period of Validity of Bids is as per RfP document
 8. Correction of errors is as per RfP document
 9. Force Majeure Clause is as per RfP document
 10. Dispute Resolution and Governing Law are as per RfP document
 11. Indemnity is as per RfP document
 12. Information security and data privacy are as per RfP document

06/09/21

13. Security deposit

Successful Bidders will be required to pay a sum fixed by the Purchasing officer as security deposit i.e. 2% (The earnest money submitted by the Bidder will be converted into Performance Security Deposit) and enter into agreement for the performance of the contractor. The Performance security deposit will be returned to the vendor after the expiry of warranty/Guarantee period.

14. Rates for providing Online (Image Based) Proctored MCQ type Examination Services are as follows:

Sr. No	Item Description	Qty.	Basic Rate	Total Amount with Taxes
01	Conduction of Online MCQ based (Image based) proctored examination for the student through Android Mobiles, Laptops, Desktops. Including converting the questions in the required format/ template for the solution being provided	1,20,000 Examinations	6.99/-	8,38,800/-
Total Rupees Eight Lakh Thirty Eight thousand Eight Hundred.				8,38,800/-

15. Broader Project Plan of the proposed solution

Technical Requirement for online Remote – Proctored MCQ based Examinations.

The Online Proctored Examinations should have following features/Specifications.

- A. The Examinations will be MCQ (Multiple Choice Questions) based image proctored Examination.
- B. Student must be allowed for Mock/Trial test before appearing for final examination.
- C. The minimum number of students for the examinations at a time is 1 and the maximum will be around 15000.
- D. At a time around minimum of 1 Question paper and a maximum of 25 Question papers should be activated.
- E. The student should be able to use Android Mobile, Desktop or Laptop or any other similar device having net connectivity. The browser should be compatible with all modern Operating system.
- F. Solution should be able to work on the lowest internet connection speed @ 30 kbps.
- G. A copy of the entire data generated as a part of the process (including all candidate answers, analytical reports, candidate images, etc.) shall be made perpetually available to Dr. Babasaheb Ambedkar Technological University.
- H. The image proctored MCQ based examination system should have security feature of provision for protecting the system from DDOS attack and advance threat attacks.
- I. Security monitoring – platform should be enabled for security logging and separate team undertaking this monitoring should be in place.
- J. Total number of students appearing for the examinations will be in a range of 12,000.
- K. The Respective vendor should host the services on cloud with multiple replicas.
- L. The downtime of the server should be almost zero (0). The entire data will be the property of Dr. Babasaheb Ambedkar Technological University, Lonere.
- M. The Examination may start by Second week of April 2021 and will be completed by 31st May 2021.
- N. The University will provide all the MCQ Question papers code wise/subject wise and the entire information of all the students appearing for the respective students will be provided well in advance in our own format.
- O. The Vendor should accept the MCQ question paper from University in odt or Microsoft Excel format. It is vendor's responsibility to convert it in to appropriate required format.
- P. Service provider/vendor will be completely responsible for conducting the examinations, including uploading of question papers, system administration, a qualified helpdesk with

telephone and email support for candidates. Any litigation / arbitration issues (except those based on the content / questions) that arise from the written examinations shall be the sole responsibility of the solution-provider.

- Q. While selecting the questions from the question bank, system should ensure that questions selected for various examinations shifts are in randomized manner to minimize duplicity of the questions in question paper
- R. The service provider should provide multi-level services to the University, students through mobile, email id, etc.
- S. All the general features of Online /Remote proctored system should get incorporated in to the system like providing username and password to the students, user authentication, warning for malpractices, proctoring part and evaluation.
16. Taxes: All taxes are inclusive.
17. Security Deposit: Rs. 16,776/- (Performance Security)
18. Please acknowledge the receipt of the Work Order within 7 days failing to which the order may be cancelled.
19. Please quote in all letters, invoices, etc. the number and the date of the Work Order.
20. Bills should be sent in duplicate along with stamped pre-receipt, in the name of Registrar, Dr. Babasaheb Ambedkar Technological University, Lonere.
21. The Service provider will provide training to the manpower from time to time.
22. The decision of the Vice-Chancellor, Dr. Babasaheb Ambedkar Technological University, Lonere shall be final and will not be required to give any reason in writing or otherwise at any time for rejection of the work order.
23. In case of dispute, persons approved by University authority will act as counselor. All legal disputes are subjects to the jurisdiction of Mumbai Courts only.
24. Responsibility: Service provider responsibility is as specified in RfP.
25. For any clarification/doubts RfP document, LoI and MoU will be binding on both the parties.
26. The contract may be terminated at any given point in time due to Governmental or Judicial Act.

You are requested to execute the work order within the stipulated period.

Yours faithfully,

(Dr. B. F. Jogi)
REGISTRAR

Copy to:

1. Hon'ble Vice-Chancellor, Dr. B.A.T.U, Lonere For kind information.
2. Finance Officer, Dr. B.A.T.U, Lonere.....for information and necessary action.
3. Controller of Examination, Dr. B.A.T.U, Lonere.....for information and necessary action.
4. Store Section, Dr. B.A.T.U, Lonere.....for information and necessary action.
5. E-Tendering Committee Members, Dr. B.A.T.U, Lonere..for information and necessary action.



Dr. Babasaheb Ambedkar Technological University

(Established by Government of Maharashtra and Governed by Dr. Babasaheb Ambedkar Technological University Act No. XXIX of 2014)
Vidyavihar, Lonere – Raigad 402 103 (Maharashtra)

Work Order

No. DBATU/Exam/MCQ/2021/1169
Date: 17, June, 2021.

To,
Managing Director,
M/s. Infinity Infoway Pvt Ltd.
Infinity, Vishwakarma Society,
Near vavdi water tank,
150 feet ring road, Rajkot
Gujarat 360004

Subject: Providing Online (Image Based) Proctored MCQ type Examination Services for the examinations of Dr. Babasaheb Ambedkar Technological University, Lonere.

- Ref:** 1. Submission no. 247 dt. 28 May, 2021.
2. e-Tender Notice No: DBATU/Exam/MCQ/2020-21/02 dt. 09/01/2021
3. e-Tender ID No: 2021_DBATU_634792_1
4. Your Bid dated 11/01/2021
5. Office Note of Exam Dept. No: DBATU/Exam/MCQ/20-21/05 dt: 15/06/2021
6. LOI No: DBATU/Exam/MCQ/2021/1168 dt. 17/06/2021

Dear Sir,

We are pleased to inform you that it has been decided to award a service contract for Implementation of providing Online (Image Based) Proctored MCQ type Examination Services to Dr. Babasaheb Ambedkar Technological University, Lonere. The following terms and conditions are binding for the above contract.

1. The contract to provide services for Online (Image Based) Proctored MCQ type Examination comes into effect from 15th June 2021 and is valid till 15th August 2021. As per the rates quoted in the Financial Bid.
2. Quality of the service and its functioning should be strictly as per the scope of work given in RFP.
3. The service contract will be effective as per the RFP, LOI and service agreement of the contract.

4. Scope of the services:

1. General Scope for services

The proposed solution for the university would involve:

- a) MCQ (Multiple Choice Questions) based image proctored Examination where the student should be able to use Android Mobile, desktop or laptop even with the lower internet connection speed @ 30 kbps
- b) A copy of the entire data generated as part of the process (including all candidate answers, analytical reports, candidate images, etc.) shall be made perpetually available to the University
- c) Security monitoring – platform should be enabled for security logging and separate team undertaking this monitoring activity should be in place
- d) The tentative schedule of Examinations is 15th June 2021 – 15th August 2021.
The Service Provider (SP) shall be responsible to ensure that all the underlying hardware, software and services are installed and managed by them to ensure conformance to service levels as per the scope of work provided in the RFP.

2. Managed services

The complete project management and operation should be delivered as managed services as per the scope of work with full responsibility and accountability of the IT administration by the SP leaving the academic part of the project with the university. Under no circumstances the SP shall have access to the academic data of the proposed project such as AS, mark details, etc. and the SP shall ensure the proposed system is built based on this specific requirement of the university. It should be clearly understood that the SP shall be only the technology platform provider for managing the examination services using the technology platform and shall have no administrative control on the conduct of the examination processes in whatsoever manner.

3. The proposed solution for the university will be undertaken in the following locations:

1. The students will appear for the examination through android based mobile phones/Laptops/Desktops from anywhere within India.

4. Financing model of the project

- a) The university shall NOT pay for any IT infrastructural facilities that will be installed by the SP but will pay the SP based on the number of QP delivered and /or the number of AS evaluated using the proposed system during the subsistence of the contract. It should be expressly understood that the payment of consideration shall not be made for the Capital goods installed by the SP but for the services delivered by the SP as per the scope of services.
- b) The payments shall be made as per bill raised by the SP and as per the commercial terms agreed by both the parties.

5. Governing Law and Jurisdiction

The bids submitted shall be subject to the governing laws of India and the legal jurisdiction in all matters shall be the appropriate Courts at Alibag, Raigad (Maharashtra) to entertain and try them only after failure of arbitration process, if any.

6. Training & Support

The successful bidder shall provide training on the implementation of the project to all stakeholders viz., office of the CoE, faculties, etc. and should provide standard training manual as part of the training processes.

The successful bidder shall provide the following training:

1. Overview of the portal and Online forms to all Dr. BATU users
2. A detailed technical demonstration to the IT team.

The successful bidder shall also ensure setting up of technical help desk (both in English and local Language) before the project goes live and demonstrate the same to the office of the CoE.

7. Termination of the service contract will be as per the RfP document.

8. Blacklisting of the service provider will be as per the RfP document.

9. Service Provider's Responsibilities are as per the RfP document

1. Reconfigurations of the system / portal (as and when new updates of software version are released) by the Service Provider
2. If any new technological updating are duly taken care by the vendor without the permission/approval of the Dr. BATU, such incidents can be ratified at the earliest.

10. Penalties:

The firm will bear full responsibility for delay of any nature in the project timelines.

The timelines as provided by the Dr. BATU is to be strictly followed for each and every activity. In case, the firm fails to adhere to the timeline submitted in the technical bid / or as approved by Dr. BATU, a penalty of Rs. 100/- per incidence (capped at a upper limit of the total cost of the project) from the Bank guarantee / security / EMD / other measures)

11. Security Audit:

It is the responsibility of the selected bidder to get the security audit of the portal.

12. Point of Contact

The SP shall provide a single point of contact as below who will be responsible for implementation and maintenance of the project. In case of any change in the contact person at a later point of time, the SP should communicate the same to the university.

5. Commercial Proposal as per the RfP document

6. Payment Terms

- a) The bidder is requested to use the **Form C2 of Annexure B** for indicating the payment terms. This will be an indicative payment terms and the university shall decide in consultation with the successful bidder before agreeing to the terms of payment while awarding the contract. However broadly the payments shall be made based on the milestones of delivery under the scope of services such as QP delivery, digital evaluation, result processing and completion of the exam cycle etc.

- b) The bidder should mention clearly the delivery milestones for payment.
- c) The payment of consideration net of any Taxes and duties shall be made to the SP by the university within 15 days from the submission of the invoice and the final payments shall be made within 30 days from the completion of the exam cycle.
- d) If for any reason the university is unable to complete its part of the obligations in declaring results or completing the exam cycle which is beyond the purview of the SP, then the university shall release all pending payments for the exam cycle to the SP after holding back 5% of the overall payment. However, the university shall release the residual payment of 5% to the SP within 60 days notwithstanding the circumstances leading to non-completion of the exam cycle by the university external to the scope of work as contained in the RFP.

- 7. Period of Validity of Bids is as per RfP document
- 8. Correction of errors is as per RfP document
- 9. Force Majeure Clause is as per RfP document
- 10. Dispute Resolution and Governing Law are as per RfP document
- 11. Indemnity is as per RfP document
- 12. Information security and data privacy are as per RfP document
- 13. Security deposit

Successful Bidders will be required to pay a sum fixed by the Purchasing officer as **security deposit i.e. 2%** (The earnest money submitted by the Bidder will be converted into Performance Security Deposit) and enter into agreement for the performance of the contractor. The Performance security deposit will be returned to the vendor after the expiry of warranty/Guarantee period.

- 14. Rates for providing Online (Image Based) Proctored MCQ type Examination Services are as follows:

Sr. No	Item Description	Qty.	Basic Rate	Total Amount with Taxes
01	Conduction of Online MCQ based (Image based) proctored examination for the student through Android Mobiles, Laptops, Desktops. Including converting the questions in the required format/ template for the solution being provided	4,50,000 Examinations	6.990/-	31,45,500/-
Total Rupees Thirty one Lakh forty Five thousand Five Hundred.				31,45,500/-

- 15. Broader Project Plan of the proposed solution

Technical Requirement for online Remote - Proctored MCQ based Examinations.

The Online Proctored Examinations should have following features/Specifications.

- A. The Examinations will be MCQ (Multiple Choice Questions) based image proctored Examination.
- B. Student must be allowed for Mock/Trial test before appearing for final examination.
- C. The minimum number of students for the examinations at a time is 1 and the maximum will be around 15000. No May Change up to 25,000.
- D. At a time around minimum of 1 Question paper and a maximum of 25 to 50 Question papers should be activated.
- E. The student should be able to use Android Mobile, Desktop or Laptop or any other similar device having net connectivity. The browser should be compatible with all modern Operating system.

- F. Solution should be able to work on the lowest internet connection speed @ 30 kbps.
- G. A copy of the entire data generated as a part of the process (including all candidate answers, analytical reports, candidate images, etc.) **shall be made perpetually available to Dr. Babasaheb Ambedkar Technological University.**
- H. The image proctored MCQ based examination system should have security feature of provision for protecting the system from DDOS attack and advance threat attacks.
- I. Security monitoring – platform should be enabled for security logging and separate team undertaking this monitoring should be in place.
- J. Total number of students appearing for the examinations will be in a range of 50000 to 80000.
- K. The Respective vendor should host the services on cloud with multiple replicas.
- L. The downtime of the server should be almost zero (0). **The entire data will be the property of Dr. Babasaheb Ambedkar Technological University, Lonere.**
- M. The Examination may start by First week of December 2020 and will be completed by 15 January 2021.
- N. The University will provide all the MCQ Question papers code wise/subject wise and the entire information of all the students appearing for the respective students will be provided well in advance in our own format.
- O. The Vendor should accept the MCQ question paper from University in odt or Microsoft Excel format. It is vendor's responsibility to convert it in to appropriate required format.
- P. **Service provider/vendor will be completely responsible for conducting the examinations, including uploading of question papers, system administration, a qualified helpdesk with telephone and email support for candidates.** Any litigation / arbitration issues (except those based on the content / questions) that arise from the written examinations shall be the sole responsibility of the solution-provider.
- Q. While selecting the questions from the question bank; system should ensure that questions selected for various examinations shifts are in randomized manner to minimize duplicity of the questions in question paper
- R. The service provider should provide multi-level services to the University, students through mobile, email id, etc.
- S. All the general features of Online /Remote proctored system should get incorporated in to the system like providing username and password to the students, user authentication, warning for malpractices, proctoring part and evaluation.

16. Taxes: All taxes are inclusive.

17. Security Deposit: Rs. 62,910/- (Performance Security)

18. Please acknowledge the receipt of the Work Order within 7 days failing to which the order may be cancelled.

19. Please quote in all letters, invoices, etc. the number and the date of the Work Order.

20. Bills should be sent in duplicate along with stamped pre-receipt, in the name of Registrar, Dr. Babasaheb Ambedkar Technological University, Lonere.

21. The Service provider will provide training to the manpower from time to time.

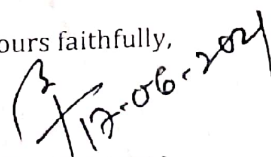
22. The decision of the Vice-Chancellor, Dr. Babasaheb Ambedkar Technological University, Lonere shall be final and will not be required to give any reason in writing or otherwise at any time for rejection of the work order.

23. In case of dispute, persons approved by University authority will act as counselor. All legal disputes are subjects to the jurisdiction of Mumbai Courts only.

24. Responsibility: Service provider responsibility is as specified in RFP.
25. For any clarification/doubts RFP document, LoI and MoU will be binding on both the parties.
26. The contract may be terminated at any given point in time due to Governmental or Judicial Act.

You are requested to execute the work order within the stipulated period.

Yours faithfully,


(Dr. B. F. Jogi)
REGISTRAR

Copy to:

1. Hon'ble Vice-Chancellor, Dr. B.A.T.U, Lonere For kind information.
2. Finance Officer, Dr. B.A.T.U, Lonere.....for information and necessary action.
3. Controller of Examination, Dr. B.A.T.U, Lonere.....for information and necessary action.
4. Store Section, Dr. B.A.T.U, Lonere.....for information and necessary action.
5. E-Tendering Committee Members, Dr. B.A.T.U, Lonere..for information and necessary action.



Dr. Babasaheb Ambedkar Technological University

(Established by Government of Maharashtra and Governed by Dr. Babasaheb Ambedkar Technological University Act No. XXIX of 2014)

Vidyavihar, Lonere – Raigad 402 103 (Maharashtra)

Work Order

No. DBATU/Exam/DES/2017/ 871

Date: 9th May, 2017

11 5 MAY 2017

To,
Mr. Raghav Narayan
The Director Marketing & Authorised Signatory
M/s. Mindlogicx Infratec Ltd.,
TECHLLANO, 10/1-B,
Graphite India Road,
Hoodi Circle, Near Whitefield,
Bangalore

Subject: Implementation of Digital Evaluation System (DES) of
Dr. Babasaheb Ambedkar Technological University, Lonere

- Ref:**
- 1) Agreement dt. 05/05/2017
 - 2) LOI No. DBATU/Exam/DES/LOI/2017/665 dt. 10/04/2017.
 - 3) Acceptance Letter of LOI dt. 02/05/2017
 - 4) Your Bid offer dt. 25.11.2016 & Letter from you dt. 5.4.2017
 - 5) E-Tender Notice DBATU/01/2016 & Retender Notice
(DBATU/exam/01/2016)
 - 6) RFP & SLA as per Tender Document

Dear Sir,

We are glad to inform you that it has been decided to award a contract for Implementation operations and maintenance services to enable online evaluation of Answer Sheets. You will be responsible to ensure that all the underlying hardware, software and services are installed and managed by you to ensure conformance to service levels as per the scope of work provided in the Request for Proposal (RFP) of Digital Evaluation System (DES) of Dr. Babasaheb Ambedkar Technological University, Lonere. The following terms and conditions are binding for the above contract.

1. Quality of the service and its functioning should be strictly as mentioned in the scope of work.
2. This contract comes into effect from 15th May, 2017 and is valid till 14th April 2022 (Five Years). (Till declaration of results of Summer 2022 Examination).
3. A Contract will be effective as per Agreement of contract & SLA

Raghav Narayan

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4. Validity:

The initial duration of the contract shall be for a period of 5 years. On completion of the five year term, the contract may be further renewed after mutual discussions and consideration of any special terms that may be added, amended or existing terms that may be deleted.

5. We reserve the right to cancel this order if services are not provided as specified herein or if there is any variation in quality/quantity or any other defect in services.

6. Please mention Work Order number on all documents for all the further Communications.

7. Billing will be carried out after Semester Examination & as per the rates & slabs specified in the table given below. (As per the price quoted)

8. Rates for Digital Evaluation System including scanning & enabling online valuation of Answer Scripts are as follows (C2):

Sr. No.	Item Description	Rate Per exam per paper in Rs.
1	Digital Evaluation System including scanning & enabling online valuation of answer scripts	
a.	For paper quantity less than 50,000.	Rs. 49.20/-
b.	For paper quantity between 50,000 to 3,00,000	Rs. 33.90/-
c.	For paper quantity greater than 3,00,000	Rs. 27.60/-
2	Optional Services	
a.	Enabling View Answer Scripts option/student/answer Scripts	Rs. 6.00/-
b.	Enabling Revaluation / Challenge Revaluation option / Student / answer script	Rs. 16.80/-

9. Payment :

1. You are requested to use the Form C 2 of Annexure B for indicating the payment terms. The payments shall be made based on the milestones of delivery under the scope of services such as AS scanning, digital evaluation and completion of the exam cycle etc.

2. Payment will be made after every examination cycle.

3. If for any reason the university is unable to complete its part of the obligations in declaring results or completing the exam cycle which is beyond the purview of the SP, then the university shall release all pending payments for the exam cycle to the SP after holding back 5% of the overall payment. However the university shall release the residual payment of 5% to the SP within 60 days notwithstanding the circumstances leading to non-completion of the exam cycle by the university external to the scope of work as contained in the RFP.

10. Taxes: All taxes are inclusive
11. Please acknowledge receipt of this Work Order within 7 days failing to which the order may be cancelled.
12. Please quote in all letters, invoices, etc. the number and the date of this Work Order.
13. The cost of Work Order will be from Exam cycle to cycle based on the no. of students/Institute as per specified in respective modules.
14. Bills should be sent in duplicate along with stamped pre-receipt, in the name of Registrar, Dr. Babasaheb Ambedkar Technological University, Lonere.
15. M/s. Mindlogicx Infratec Ltd., Bangalore should provide free training for the subjected work to the staff.
16. The decision of the Vice-Chancellor, Dr. Babasaheb Ambedkar Technological University, Lonere shall be final and will not be required to give any reason in writing or otherwise at any time for rejection of the work order.
17. In case of dispute, persons approved by University authority will act as conciliator. All legal disputes are subjects to the jurisdiction of Mumbai Courts only.
18. Agency should take responsibility for successful evaluation within the stipulated time period.
19. **Scope of Work** : Mentioned in RFP document of e-Tender.
20. M/s. Mindlogicx Infratec Ltd, should carry out security audit from time to time and the report of the same should be submitted to point of contact as per RFP.
21. Single point of contact as specified in RFP.
22. **Responsibility** : Service provider responsibility as specified in RFP
23. For any clarification/doubts RFP document and SLA will be binding on both parties.
24. M/s. Mindlogicx Infratec Ltd. will made available the entire hardware and software implementation to Internal Expert to verify the function of the Digital Evaluation System and its outputs during the course of operation.
25. Board of Examination shall provide schedule for Examination Cycle such as Scanning of all answer books, digital evaluation etc. All the required work related to Examination Cycle be completed as per the sanctioned Schedule. In case of violation of Schedule the penalty @1% of scanning charges be levied on cumulative basis per week.

Handwritten signature and initials: *Handwritten signature and initials*

26. Preservation and reproduction of hard copies of the Answer Sheets (with all pages) for verification is sole responsibility of the service provider (M/s. Mindlogix Infratech Ltd.)

You are requested to execute the work order within the stipulated period. The proposals submitted by you in response to the RFP shall be valid for a period as mentioned in this work order.

Yours faithfully.

(Sunil S. Bhamre)
REGISTRAR

Copy to:

- 1) Hon'ble Vice Chancellor -For kind information — *Sunil Bhamre 16/5/17*
- 2) Finance Officer – As per financial concurrence dt. 08/05/2017, *16/5/17* for information and necessary action *Ch. H. Kulsekhar*
- 3) Controller of Examination- For information and necessary action *16/5/17*
- 4) Store Section- For information and necessary action *16/5/17*



Dr. Babasaheb Ambedkar Technological University

(Established by Government of Maharashtra and Governed by Dr. Babasaheb Ambedkar Technological University Act No. XXIX of 2014)
Vidyavihar, Lonere – Raigad 402 103 (Maharashtra)

Work Order

No. DBATU/Exam/UIMS/2017/791
Date: 09th May, 2017

To,
Mr. Utkarsh Mangudkar
The Director,
M/s. WeShine Tech Pvt. Ltd.
Baner-Pashan Link Road,
Regent Plaza, Office Number 308,
Pune-411 045

Subject: Implementation of University Information Management System (UIMS)
of Dr. Babasaheb Ambedkar Technological University, Lonere

Ref: 1) Agreement dt. 26/04/2017
2) LOI No. DBATU/ Exam/UIMS/LOI/2017/666 dt. 10/04/2017.
3) Acceptance Letter of LOI dt. 11/04/2017
4) Your Bid offer dt. 24.11.2016 & Letter from you dt. 5.4.2017
5) E-Tender Notice DBATU/01/2016 & Retender Notice
(DBATU/exam/01/2016)
6) RFP & SLA as per tender document

Dear Sir,

We are glad to inform you that it has been decided to award a contract for Implementation of University Information Management System of Dr. Babasaheb Ambedkar Technological University, Lonere.. The following terms and conditions are binding for the above contract.

1. Quality of the service and its functioning should be strictly as mentioned in the scope of work.
2. This contract comes into effect from 15th May, 2017 and is valid till 14th April 2022 (Five Years).(Till declaration of results of Summer 2022 Examinations)
3. A Contract will be effective as per Agreement of contract & SLA
4. Validity:

The initial duration of the contract shall be for a period of 5 years. On completion of the five year term, the contract may be further renewed after mutual discussions and consideration of any special terms that may be added, amended or existing terms that may be deleted.

5. We reserve the right to cancel this order if services are not provided as specified herein or if there is any variation in quality/quantity or any other defect in services.
6. Please mention Work Order number on all documents for all the further Communications.
7. Billing will be carried out after semester examination & as per the rates & slabs specified in the table given below. (As per the price quoted)
8. Rates for University Information Management System including scanning & enabling online valuation of Answer Scripts are as follows:

Ser. No.	Item Description	Unit	Rate(Rs.) Per Unit
1	Online Receipt of Application for Admission	Per Application	a.) Less than 10000 students
			b.) Less than 50000 student
			c.) Less than 100000 students
			d.) Greater than 100000 students
2	Online Institute Affiliation	Per Course	Rs. 2000
3	Online Receipt of Application for Student Enrollment.	Per Student Application	a.) Less than 10000 students
			b.) Less than 50000 student
			c.) Less than 100000 students
			d.) Greater than 100000 students
4	Online Student Attendance Module	Per Student	a.) Less than 10000 students
			b.) Less than 50000 student
			c.) Less than 100000 students
			d.) Greater than 100000 students

5	Online Student Exam form Filling, Confirmation & Hall-Ticket Display Including Seating Chart & Exam Attendance Display	Per Student	a.) Less than 10000 students	a.)Rs. 11
			b.) Less than 50000 student	b.)Rs. 5
			c.) Less than 100000 students	c.)Rs. 5
			d.) Greater than 100000 students	d.)Rs. 5
6	Online Exam Timetable	Per Semester		Rs. 10000
7	Online Result Processing & Display Module	Per Student	a.) Less than 10000 students	a.)Rs. 12
			b.) Less than 50000 student	b.)Rs.5
			c.) Less than 100000 students	c.)Rs.5
			d.) Greater than 100000 students	d.)Rs.5
8	Online Application for Verification, Photocopy, Reassessment	Per Student	a.) Less than 10000 students	a.)Rs. 10
			b.) Less than 50000 student	b.)Rs.8
			c.) Less than 100000 students	c.)Rs.8
			d.) Greater than 100000 students	d.)Rs.8
9	Online Examination for Student	Per Student	a.) Less than 10000 students	a.)Rs. 22
			b.) Less than 50000 student	b.)Rs. 10
			c.) Less than 100000 students	c.)Rs. 10
			d.) Greater than 100000 students	d.)Rs.8
10	Online Question Paper delivery	Per Paper		
			e.) Less than 500 papers	a.)Rs. 99


	f.) Less than 1000 papers		b.)Rs. 99
	g.) Less than 5000 papers		c.)Rs. 99
	h.) Greater than 5000 papers		d.)Rs. 99
11	Online Payment Gateway Integration	Per Transaction	Rs. 1 (Excluding gateway charges)
12	Online Institute Inspection & Monitoring	Per Institute	Rs. 5000
13	Online Student Services	Per Student	
	a.) Less than 10000 students		a.)Rs.5
	b.) Less than 50000 student		b.)Rs.4
	c.) Less than 100000 students		c.)Rs.3
	d.) Greater than 100000 students		d.)Rs.2
14	Online Stationary Management	Per Institute	Rs. 1500
15	Online Curriculum Development	Per Subject	Rs. 1500
16	Online Awards for Institute/ Student/ Team /Teacher	Per Applicant	Rs. 200
17	Online Appointment & Billing for Exam Work	Per Appointment	Rs. 10
18	Online Teacher Feedback	Per Student	
	a.) Less than 10000 students		a.)Rs.5
	b.) Less than 50000 student		b.)Rs.5
	c.) Less than 100000 students		c.)Rs.5
	d.) Greater than 100000 students		d.)Rs.5

9. Payment : Terms and Conditions

- The entire project along with required IT infrastructure, application software (web based portal) and related system utility tools shall be installed by you at your own cost as deemed and appropriate to deliver the "scope of services" as mandated by the university.
- The university shall NOT pay for any of the above IT infrastructural facilities that will be installed by you but will pay you based on the number of students / institutes as per specified for each module in Request for Proposal (RFP). It should be expressly understood that the payment of consideration shall not be made for the Capital Goods installed by you but for the services delivered by you as per the scope of services in the RFP.

3. The payments shall be made for every exam cycle based on the above deliverables by you and as per the commercial terms agreed by both the parties.
10. Taxes: All taxes are inclusive
11. Please acknowledge receipt of this Work Order within 7 days failing to which the order may be cancelled.
12. Please quote in all letters, invoices, etc. the number and the date of this Work Order.
13. The cost of Work Order will be from exam cycle to cycle based on the no. of students/Institute as per specified in respective modules.
14. Bills should be sent in duplicate along with stamped pre-receipt, in the name of Registrar, Dr. Babasaheb Ambedkar Technological University, Lonere.
15. M/s. WeShine Tech Pvt. Ltd, Pune should provide free training for the subjected work to the staff.
16. The decision of the Vice-Chancellor, Dr. Babasaheb Ambedkar Technological University, Lonere shall be final and will not be required to give any reason in writing or otherwise at any time for rejection of the work order.
17. In case of dispute, persons approved by University authority will act as conciliator. All legal disputes are subjects to the jurisdiction of Mumbai Courts only.
18. Agency should take responsibility for successful implementation within the stipulated time period.
19. **Scope of Work :** Mentioned in RFP document of e-Tender for subjected work. The data will be submitted after every Summer & Winter Examination to the Controller of Examination(COE) by the Vendor. The modules for Online Receipt of Application for Admission, Online Institute Affiliation, Online Receipt of Application for Student Enrolment, Online Student Attendance should be completed within 30 days.
20. M/s. WeShine Tech Pvt. Ltd. should carry out security audit from time to time and the report of the same should be submitted to point of contact as per RFP.
21. Single point of contact as specified in RFP.
22. Responsibility: Service provider responsibility as specified in RFP.
23. For any clarification/doubts RFP document and SLA will be binding on both parties.
24. WeShine will made available the various modules to internal Experts to verify the functioning of the software and its output, during course of operation.

You are requested to execute the work order within the stipulated period. The lead time to you shall be not more than 120 days to set up the project and "go live" for the exam cycle under consideration. Normally exams are conducted twice during the year viz.. May-June and November-December and you shall ensure timely deployment of the project as in clause 2.2(A) in RFP above and roll out the services for the exam cycle under consideration. The University shall provide the support as detailed under clause 2.2(B) of RFP.

Yours faithfully,


(Dr. Sumil S. Bhanure)
REGISTRAR

Copy to:

- 1) Hon'ble Vice Chancellor -For kind information
- 2) Finance Officer -- As per financial concurrence dt. 08/05/2017,
for information and necessary action
- 3) Controller of Examination- for information and necessary action
- 4) Director, IQAC - for information and necessary action
- 5) Affiliation Cell and Enrollment Cell- for information and necessary action
- 6) Student Section -for information and necessary action
- 7) Store Section- for information and necessary action



Dr. Babasaheb Ambedkar Technological University

(Established by Government of Maharashtra and Governed by Dr. Babasaheb Ambedkar Technological University Act No. XXIX of 2014)
Vidyavihar, Lonere – Raigad 402 103 (Maharashtra)

Work Order

No. DBATU/Store/Exam/MCQ/2022/
Date: 16/02/2022

To,
M/s. Edutest Solutions Pvt. Ltd.
2nd Floor, JBR Corporate House,
Sindhu bhavan Road,
Bodakdev, Ahmedabad,
Gujarat 380059.

Subject: Providing Online (Image Based) Proctored MCQ type Examination Services for the examinations of Dr. Babasaheb Ambedkar Technological University, Lonere.

- Ref.:**
1. Approval dated: 06/07/2021
 2. e-Tender Notice No: DBATU/Exam/MCQ/2020-21/02, Dt. 30/08/21
 3. e-Tender ID No: 2021_DBATU_716634_1
 4. Offer against e-tender
 5. Approval of CPC held on dated: 27/08/2021.
 6. Expenditure Approval Dt. 31/12/21
 7. LOI DBATU/EXAM/MCQ/2022/266 Dt.10/02/2022

Dear Sir,

We are pleased to inform you that it has been decided to award a service contract for Implementation of providing Online (Image Based) Proctored Multiple Choice Question (MCQ) type Examination Services of Dr. Babasaheb Ambedkar Technological University, Lonere (DrBATU) to M/s. Edutest Solutions Pvt. Ltd. As a service provider (SP). The following terms and conditions are binding for the above contract.

1. The contract to provide services for Online (Image Based) Proctored MCQ type Examination comes into effect from 17 February 2022 and is valid till 17 February 2024 and as per the rates quoted in the Financial Bid.
2. Quality of the service and its functioning should be strictly as per the scope of work given in RfP.
3. The service contract will be effective as per the RfP, LoI and service agreement of the contract.
4. **Scope of the services:**

1. **General Scope for services**

The proposed solution for the University would involve:

- a) MCQ (Multiple Choice Questions) based image proctored Examination where the student should be able to use Android/iOS Mobile/ phones, and window /linux based desktop or laptop even with the lower internet connection speed @ 30 kbps

- b) A copy of the entire data generated as part of the process (including all candidate answers, analytical reports, candidate images and log files etc.) shall be made perpetually available to the University
- c) Security monitoring - platform should be enabled for security logging and separate team undertaking this monitoring activity should be in place
- d) The Service Provider (SP) shall be responsible to ensure that all the underlying hardware, software and services are installed and managed by them to ensure conformance to service levels as per the scope of work provided in the RFP.
- e) Before commencement of the online Mock test and final exam, SP should send respective login and password to students through their emails (provided by University). However login name and password remains same for Mock test and final examination.
- f) Data Entry of all the filled-in marks award sheet/slip is done with 100% accuracy.

2. Managed services

The complete project management and operation should be delivered as managed services as per the scope of work with full responsibility and accountability of the IT administration by the SP leaving the academic part of the project with the University. Under no circumstances the SP shall have access to the academic data of the proposed project such as, mark details, etc. and the SP shall ensure the proposed system is built based on this specific requirement of the University. It should be clearly understood that the SP shall be only the technology platform provider for managing the examination services using the technology platform and shall have no administrative control on the conduct of the examination processes in whatsoever manner.

3. The proposed solution for the University will be undertaken in the following locations:
The students will appear for the examination through android/ios based mobile phones and windows/linux based Laptops/Desktops from anywhere within India.

4. Financing model of the project

- a) The University shall NOT pay for any IT infrastructural facilities that will be installed by the SP but will pay the SP based on the number of Question papers (QP) delivered and /or the number of Answer Sheets evaluated using the proposed system during the subsistence of the contract. It should be expressly understood that the payment of consideration shall not be made for the Capital goods installed by the SP but for the services delivered by the SP as per the scope of services.
- b) The payments shall be made as per bill raised by the SP and as per the commercial terms agreed by both the parties.
- c) Neither payment shall be made in advance nor shall any loan from any bank or financial institution be recommended by the University in favor of the service provider on the basis of the order of award of work.

5. Governing Law and Jurisdiction

The bids submitted shall be subject to the governing laws of India and the legal jurisdiction in all matters shall be the appropriate Courts at Alibag, Raigad (Maharashtra) to entertain and try them only after failure of arbitration process, if any.

6. Training & Support

The SP shall provide training on the implementation of the project to all stake holders viz., office of the Controller of examinations, faculties, and other user etc. and should provide standard training manual as part of the training processes.

The SP shall provide the following training:

1. Overview of the portal and Online forms to all user from Dr. Babasaheb Ambedkar Technological University
2. A detailed technical demonstration to the IT team.

The SP shall also ensure setting up of technical help desk (both in English and local Language) before the project goes live and demonstrate the same to the office of the controller of Examinations (CoE).

7. Termination of the service contract will be as per the RFP document.
8. Blacklisting of the service provider will be as per the RFP document.
9. Service Provider's Responsibilities will be as per the RFP document
 - a) Reconfigurations of the system / portal (as and when new updates of software version are released) by the Service Provider
 - b) If any new technological updating are duly taken care by the vendor without the permission/approval of the Dr. BATU, such incidents can be ratified at the earliest.

10. Penalties:

The SP will bear full responsibility for delay of any nature in the project timelines. The timelines as provided by the Dr. BATU is to be strictly followed for each and every activity. In case, the SP fails to adhere to the timeline submitted in the technical bid or as approved by Dr. BATU, a penalty of Rs. 100/- per incidence (capped at a upper limit of the total cost of the project) from the Bank guarantee / security / EMD / other measures)

11. Security Audit:

It is the responsibility of the SP to get the security audit of the portal and submit the report to office of CoE.

12. Single Point of Contact

The SP shall provide a single point of contact and who will be responsible for implementation and maintenance of the project. In case of any change in the contact person at a later point of time, the SP should communicate the same to the University.

13) System security:

The service provider will be responsible for providing secure systems. The service provider should provide the inbuilt mechanism of security and quality control for crucial data. The service provider shall be responsible for guarding the Systems against the virus, malware, spyware, and spam infections using the latest Antivirus corporate/Enterprise edition suites which include anti-malware, antispysware and anti-spam solutions for the entire system.

14) Confidentiality:

This is strictly confidential examination work and hence the service provider must maintain confidentiality without compromising the essence of the job. The service provider shall take all precautions not to disclose, divulge and/or disseminate to any third party any confidential information, proprietary information related to University. The obligation is not limited to any scope and the service provider shall be held responsible in case of breach of the confidentiality of University information. If the service receives inquiries from any person or outside agencies including Press / Media, the same shall be referred by the service provider to University immediately on receipt of such queries.

5. Commercial Proposal will be as per the RFP document

6. Payment Terms:

- a) The SP is requested to use the **Form C2 of Annexure B** (Tender document) for indicating the payment terms. This will be an indicative payment terms and the University shall decide in consultation with the SP before agreeing to the terms of payment while awarding the contract. However broadly the payments shall be made based on the milestones of delivery under the scope of services such as completion of the exam cycle and marks data and proctored image, log files submitted to University etc.
- b) The payment of consideration net of any Taxes and duties shall be made to the SP by the University within 15 days from the submission of the invoice and the final payments shall be made within 30 days from the completion of the exam cycle.
- c) If for any reason the University is unable to complete its part of the obligations in declaring results or completing the exam cycle which is beyond the purview of the SP, then the University shall release all pending payments for the exam cycle to the SP after holding back 5% of the overall payment. However, the University shall release the residual payment of 5% to the SP within 60 days notwithstanding the circumstances leading to non-completion of the exam cycle by the University external to the scope of work as contained in the RFP.

7. Correction of errors will be as per RFP document

8. Force Majeure Clause is as per RFP document

9. Dispute Resolution and Governing Law are as per RFP document

10. Indemnity will be as per RFP document

11. Information security and data privacy are as per RFP document

12. Security deposit

SP will be required to pay a sum fixed by the Purchasing officer as **security deposit i.e. 2%** (The earnest money submitted by the Bidder will be converted into Performance Security Deposit) and enter into agreement for the performance of the contractor. The Performance security deposit will be returned to the SP after the expiry of warranty/Guarantee/ contract period.

13. Rates for providing Online (Image Based) Proctored MCQ type Examination Services are as follows:

Sr. No	Item Description	Basic Rate
01	Conduction of Online MCQ based (Image based) proctored examination for the student through Android/ios Mobiles/phones, and windows/linux Laptops, Desktops. Including converting the questions in the required format/ template for the solution being provided	Rs. 3.55/- per student per subject exam conducted online **

** Number of exam may reduce or cancelled if offline examination situation occurs as per the Government of Maharashtra directives/directives given by University higher authorities. Payment will be done as per the actual examinations conducted only.

14. Broader Project Plan of the proposed solution

Technical Requirement for online Remote - Proctored MCQ based Examinations.

The Online Proctored Examinations should have following features/Specifications:

A The Examinations will be MCQ (Multiple Choice Questions) based image proctored Examination.

- B. Student must be allowed for Mock/Trial test before appearing for final examination.
- C. The minimum number of students for the examinations at a time is 1 and the maximum will be around 15000. Number of student appearing for one session may change up to 25,000.
- D. At a time around minimum of 1 Question paper and maximum of 25 to 50 Question papers should be activated.
- E. The student should be able to use Android /IOS based Mobile/phones, windows/linux based Desktop or Laptop or any other similar device having net connectivity. The required browsers should be compatible with all modern Operating systems.
- F. Solution should be able to work on the lowest internet connection speed @ 30 kbps.
- G. A copy of the entire data generated as a part of the process (including all candidate answers, log file, analytical reports, candidate images, etc.) shall be made perpetually available to Dr. Babasaheb Ambedkar Technological University. The entire data will be the property of Dr. Babasaheb Ambedkar Technological University, Lonere.
- H. The image proctored MCQ based examination system should have security feature of provision for protecting the system from DDOS attack and advance threat attacks as well virus protection.
- I. Security monitoring – platform should be enabled for security logging and separate team undertaking this monitoring should be in place.
- J. Total number of students appearing for the examinations will be in a range of 40000 to 75000 for one cycle.
- K. The SP should host the services on cloud with multiple replicas.
- L. The downtime of the server should be almost zero (0).
- M. The first cycle of Examination may start within one week and will be completed by end of first week of March 2022. Subsequent examination cycles as per the planning will be informed to the SP
- N. The University will provide all the MCQ Question papers code wise/subject wise in excel/odt format and the entire information of all the students appearing for the respective students will be provided well in advance in our own format. It is SP's responsibility to convert question paper/student data in to appropriate required format.
- O. SP will be completely responsible for conducting the examinations, including uploading of question papers, system administration, a qualified helpdesk with telephone and email support for candidates. Any litigation / arbitration issues (except those based on the content / questions) that arise from the online examinations shall be the sole responsibility of the SP.
- P. While selecting the questions from the question bank, system should ensure that questions selected for various examinations shifts are in randomized manner to minimize duplicity of the questions in question paper
- Q. The SP should provide multi-level services to the University, students through mobile, email id, etc.
- R. All the general features of Online /Remote proctored system should get incorporated in to the system like providing username and password to the students, user authentication, warning for malpractices, proctoring part and evaluation. SP will take care of sending user name and password to respective student using email / mobile number provided.

16. Taxes: All taxes are inclusive.

17. Security Deposit: Rs. 1,16,000/- (Performance Security)

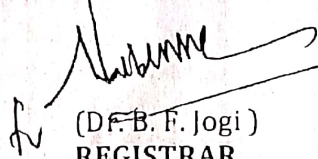
18. Please acknowledge the receipt of the Work Order within 7 days failing to which the order may be cancelled.

19. Please quote in all letters, invoices, etc. the number and the date of the Work Order.

20. Bills should be sent in duplicate along with stamped pre-receipt, in the name of Registrar, Dr. Babasaheb Ambedkar Technological University, Lonere.
21. The decision of the authorities, Dr. Babasaheb Ambedkar Technological University, Lonere shall be final and will not be required to give any reason in writing or otherwise at any time for rejection of the work order.
22. In case of dispute, persons approved by University authority will act as counselor. All legal disputes are subjects to the jurisdiction of Alibaug Courts only.
23. Responsibility: Service provider responsibility is as specified in RfP.
24. For any clarification/doubts RfP document, Lol and MoU will be binding on both the parties.
25. The contract may be terminated at any given point in time as per decision given by University authority and or due to Governmental or Judicial Act.

You are requested to execute the work order within the stipulated period.

Yours faithfully,


(Dr. B. F. Jogi)
REGISTRAR

Copy to:

1. Hon'ble Vice-Chancellor, Dr. B.A.T.U, Lonere For kind information.
2. Finance Officer, Dr. B.A.T.U, Lonere for information and necessary action.
3. Controller of Examination, Dr. B.A.T.U, Lonere for information and necessary action.
4. Store Section, Dr. B.A.T.U, Lonere for information and necessary action.
5. E-Tendering Committee Members, Dr. B.A.T.U, Lonere. for information and necessary action.



Dr. Babasaheb Ambedkar Technological University

(Established by Government of Maharashtra and Governed by Dr. Babasaheb Ambedkar Technological University Act No. XXIX of 2014)

Vidyavihar, Lonere – Raigad 402 103 (Maharashtra)

Work Order.

No. DBATU/Exam/MCQ/2020/1507
Date: 23rd Sept., 2020

To,
Mr. Anuj Raj
The Sr. Manager,
Aspiring Minds Assessment Pvt. Ltd.
902, 8th Floor, Peninsula Towers,
Peninsula Corporate Park,
GanpatRao Kadam Marg, Lower Parel,
Mumbai 400013

Subject: MCQ based online image proctored online examination.

Ref: 1) Quotation Dated 12 Sept. 2020
2) Minutes of Meeting Dated 12 Sept. 2020
3) Administrative Approval Dt. 21/9

Dear Sir,

We are glad to inform you that it has been decided to award a contract for MCQ based online image proctored online examination of Dr. Babasaheb Ambedkar Technological University, Lonere.. The following terms and conditions are binding for the above contract.

1. Quality of the service and its functioning should be strictly as mentioned in the scope of work.
2. This contract comes into effect from 17th Sept.2020 and is valid till 31st Oct.2020 (½ month).(Till declaration of results)
3. A Contract will be effective as per inquiry floated on university website on 11/09/2020

4. Validity:

The duration of the contract shall be for a period of 2 months On completion of final year student examination.

Page 1 of 3



5. We reserve the right to cancel this order if services are not provided as specified herein or if there is any variation in quality/quantity or any other defect in services.
6. Please mention Work Order number on all documents for all the further Communications.
7. Billing will be carried out after Completion of final year exam. & as per the rates & slabs specified in the table given below. (As per the price quoted)

8. Rates for University Information Management System MCQ based online remote proctored online examination.

Sr. No.	Item Description	Unit	Rate(Rs.) Per Unit
1	MCQ based online image proctored online examination	5000 Examinations 1100 Students	15/-

* Any increase in number of attempts will be additionally invoiced at pro-rata basis.

9. Payment : Terms and Conditions

1. The entire project along with required IT infrastructure, application software (web based portal) and related system utility tools shall be installed by you at your own cost as deemed and appropriate to deliver the "scope of services" as mandated by the university.
2. The university shall NOT pay for any of the above IT infrastructural facilities that will be installed by you but will pay you based on the number of students / institutes as per specified for each module in Request for Proposal (RFP). It should be expressly understood that the payment of consideration shall not be made for the Capital Goods installed by you but for the services delivered by you as per the scope of services in the RFP.
3. The payments shall be made for after exam cycle based on the above deliverables by you and as per the commercial terms agreed by both the parties.

10. Taxes: All taxes are inclusive

11. Please acknowledge receipt of this Work Order within 7 days failing to which the order may be cancelled.

12. Please quote in all letters, invoices, etc. the number and the date of this Work Order.

13. The cost of Work Order will be from exam cycle to cycle based on the no. of students/Institute as per specified in respective modules.


14. Bills should be sent in duplicate along with stamped pre-receipt, in the name of Registrar, Dr. Babasaheb Ambedkar Technological University, Lonere.

15. The decision of the Vice-Chancellor, Dr. Babasaheb Ambedkar Technological University, Lonere shall be final and will not be required to give any reason in writing or otherwise at any time for rejection of the work order.
16. In case of dispute, persons approved by University authority will act as conciliator. All legal disputes are subjects to the jurisdiction of Alibag, Raigad only.
17. Agency should take responsibility for successful implementation within the stipulated time period.
18. **Scope of Work** : Mentioned in RFP document of e-Tender for subjected work. The data will be submitted after every Examination to the Controller of Examination(CoE) by the Vendor.
19. Aspiring minds Assessment Pvt. Ltd. should Submit security audit Report.
20. Single point of contact to Controller of Examination DBATU Lonere
21. Responsibility: Service provider responsibility as specified in RFP.
22. For any clarification/doubts RFP document will be binding on both parties.
23. Aspiring Minds will made available the entire data to internal Experts to verify the functioning of the software and its output, during course of operation.

The Contract may be terminated at any given point in time due to Governmental or judicial Act.

You are requested to execute the work order within the stipulated period. The lead time to you shall be not more than 2 days to set up the project and "go live" for the exam cycle under consideration, and you shall ensure timely deployment of the project.

Yours faithfully,


(Dr. B.F. Jogi)
REGISTRAR

Copy to:

- 1) Hon'ble Vice Chancellor -For kind information
- 2) Finance Officer – As per financial concurrence dt. 08/05/2017, for information and necessary action
- 3) Controller of Examination- for information and necessary action
- 4) Store Section- for information and necessary action



Dr. Babasaheb Ambedkar Technological University

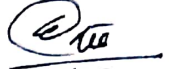
(Established by Government of Maharashtra and Governed by Dr. Babasaheb Ambedkar Technological University Act No. XXIX of 2014)
Vidyavihar, Lonere – Raigad 402 103 (Maharashtra)

Work Order

No. DBATU/Exam/MCQ/2021/754

Date: ~~04 Jan 2021~~

24.02.2021


24/2/21

To,
Managing Director,
M/s. Maharashtra Knowledge Corporation Limited,
ICC Trade Tower, 'A' Wing,
5th Floor, Senapati Bapat Road,
Shivajinagar, Pune-411016

Subject: Providing Online (Image Based) Proctored MCQ type Examination Services for the examinations of Dr. Babasaheb Ambedkar Technological University, Lonere.

- Ref:**
1. Administrative Approval dated 21/10/2020
 2. e-Tender Notice No. DBATU/Exam/MCQ/2020/01 dt. 11/11/2020
 3. e-Tender ID: 2020_DBATU_623296_1
 4. Your Bid dated 25/11/2020
 5. Report of technical evaluation committee meeting dt. 03/12/2020
 6. Minutes of meeting of the Committee for finalizing the vendor dt. 08/12/2020
 7. Note approved by Registrar, dated 17/12/2020
 8. Lol No. DBATU/Exam/MCQ/2020/1843 dt. 17/12/2020
 9. Acceptance letter dt. 31/12/2020
 10. Agreement dt. 00th Dec 2020

Dear Sir,

We are pleased to inform you that it has been decided to award a service contract for Implementation of providing Online (Image Based) Proctored MCQ type Examination Services to Dr. Babasaheb Ambedkar Technological University, Lonere. The following terms and conditions are binding for the above contract.

1. The contract to provide services for Online (Image Based) Proctored MCQ type Examination comes into effect from 28th December 2020 and is valid till 6th February 2021. As per the rates quoted in the Financial Bid.
2. Quality of the service and its functioning should be strictly as per the scope of work given in RFP.
3. The service contract will be effective as per the RFP, Lol and service agreement of the contract.

4. Scope of the services:

1. General Scope for services

The proposed solution for the university would involve:

- a) MCQ (Multiple Choice Questions) based image proctored Examination where the student should be able to use Android Mobile, desktop or laptop even with the lower internet connection speed @ 30 kbps
- b) A copy of the entire data generated as part of the process (including all candidate answers, analytical reports, candidate images, etc.) shall be made perpetually available to the University
- c) Security monitoring - platform should be enabled for security logging and separate team undertaking this monitoring activity should be in place
- d) The tentative schedule of Examinations is 28th December 2020 - 6th February 2021.
The Service Provider (SP) shall be responsible to ensure that all the underlying hardware, software and services are installed and managed by them to ensure conformance to service levels as per the scope of work provided in the RFP.

2. Managed services

The complete project management and operation should be delivered as managed services as per the scope of work with full responsibility and accountability of the IT administration by the SP leaving the academic part of the project with the university. Under no circumstances the SP shall have access to the academic data of the proposed project such as AS, mark details, etc. and the SP shall ensure the proposed system is built based on this specific requirement of the university. It should be clearly understood that the SP shall be only the technology platform provider for managing the examination services using the technology platform and shall have no administrative control on the conduct of the examination processes in whatsoever manner.

3. The proposed solution for the university will be undertaken in the following locations:

1. The University Head Quarters which shall act as the Nodal Centre or Nerve Centre of the whole University Information Management System.
2. The students will appear for the examination through android based mobile phones/Laptops/Desktops from anywhere within India.

4. Financing model of the project

- a) The university shall NOT pay for any IT infrastructural facilities that will be installed by the SP but will pay the SP based on the number of QP delivered and /or the number of AS evaluated using the proposed system during the subsistence of the contract. It should be expressly understood that the payment of consideration shall not be made for the Capital goods installed by the SP but for the services delivered by the SP as per the scope of services.
- b) The payments shall be made as per bill raised by the SP and as per the commercial terms agreed by both the parties.

5. Governing Law and Jurisdiction

The bids submitted shall be subject to the governing laws of India and the legal jurisdiction in all matters shall be the appropriate Courts at Alibag, Raigad (Maharashtra) to entertain and try them only after failure of arbitration process, if any.

6. Training & Support

The successful bidder shall provide training on the implementation of the project to all stake holders viz., office of the CoE, faculties, etc. and should provide standard training manual as part of the training processes.

The successful bidder shall provide the following training:

1. Overview of the portal and Online forms to all Dr. BATU users
2. A detailed technical demonstration to the IT team.

The successful bidder shall also ensure setting up of technical help desk (both in English and local Language) before the project goes live and demonstrate the same to the office of the CoE.

7. Termination of the service contract will be as per the RfP document.

8. Blacklisting of the service provider will be as per the RfP document.

9. Service Provider's Responsibilities are as per the RfP document

1. Reconfigurations of the system / portal (as and when new updates of software version are released) by the Service Provider
2. If any new technological updating are duly taken care by the vendor without the permission/approval of the Dr. BATU, such incidents can be ratified at the earliest.

10. Penalties:

The firm will bear full responsibility for delay of any nature in the project timelines.

The timelines as provided by the Dr. BATU is to be strictly followed for each and every activity. In case, the firm fails to adhere to the timeline submitted in the technical bid / or as approved by Dr. BATU, a penalty of Rs. 100/- per incidence (capped at a upper limit of the total cost of the project) from the Bank guarantee / security / EMD / other measures)

11. Security Audit:

It is the responsibility of the selected bidder to get the security audit of the portal.

12. Point of Contact

The SP shall provide a single point of contact as below who will be responsible for implementation and maintenance of the project. In case of any change in the contact person at a later point of time, the SP should communicate the same to the university.

5. Commercial Proposal as per the RfP document

6. Payment Terms

- a) The bidder is requested to use the **Form C2 of Annexure B** for indicating the payment terms. This will be an indicative payment terms and the university shall decide in consultation with the successful bidder before agreeing to the terms of payment while awarding the contract. However broadly the payments shall be made based on the milestones of delivery under the scope of services such as QP delivery, AS scanning, digital evaluation, result processing and completion of the exam cycle etc.

- b) The bidder should mention clearly the delivery milestones for payment.
- c) The payment of consideration net of any Taxes and duties shall be made to the SP by the university within 15 days from the submission of the invoice and the final payments shall be made within 30 days from the completion of the exam cycle.
- d) If for any reason the university is unable to complete its part of the obligations in declaring results or completing the exam cycle which is beyond the purview of the SP, then the university shall release all pending payments for the exam cycle to the SP after holding back 5% of the overall payment. However, the university shall release the residual payment of 5% to the SP within 60 days notwithstanding the circumstances leading to non-completion of the exam cycle by the university external to the scope of work as contained in the RFP.

- 7. Period of Validity of Bids is as per RFP document
- 8. Correction of errors is as per RFP document
- 9. Force Majeure Clause is as per RFP document
- 10. Dispute Resolution and Governing Law are as per RFP document
- 11. Indemnity is as per RFP document
- 12. Information security and data privacy are as per RFP document
- 13. Security deposit

Successful Bidders will be required to pay a sum fixed by the Purchasing officer as **security deposit i.e. 2 %** (The earnest money submitted by the Bidder will be converted into Performance Security Deposit) and enter into agreement for the performance of the contractor. The Performance security deposit will be returned to the vendor after the expiry of warranty/Guarantee period.

- 14. Rates for providing Online (Image Based) Proctored MCQ type Examination Services are as follows:

Sr. No	Item Description	Qty.	Basic Rate	Total Amount with Taxes
01	Conduction of Online MCQ based (Image based) proctored examination for the student through Android Mobiles, Laptops, Desktops. Including converting the questions in the required format/ template for the solution being provided	60,000/-	10/-	6,00,000/-
Total Rupees Six Lacs only .				6,00,000/-

- 15. Broader Project Plan of the proposed solution

Technical Requirement for online Remote – Proctored MCQ based Examinations.

The Online Proctored Examinations should have following features/Specifications.

- A. The Examinations will be MCQ (Multiple Choice Questions) based image proctored Examination.
- B. Student must be allowed for Mock/Trial test before appearing for final examination.
- C. The minimum number of students for the examinations at a time is 1 and the maximum will be around 15000.
- D. At a time around minimum of 1 Question paper and a maximum of 25 to 50 Question papers should be activated.
- E. The student should be able to use Android Mobile, Desktop or Laptop or any other similar device having net connectivity. The browser should be compatible with all modern Operating system.
- F. Solution should be able to work on the lowest internet connection speed @ 30 kbps.

- G. A copy of the entire data generated as a part of the process (including all candidate answers, analytical reports, candidate images, etc.) shall be made perpetually available to Dr. Babasaheb Ambedkar Technological University.
 - H. The image proctored MCQ based examination system should have security feature of provision for protecting the system from DDOS attack and advance threat attacks.
 - I. Security monitoring – platform should be enabled for security logging and separate team undertaking this monitoring should be in place.
 - J. Total number of students appearing for the examinations will be in a range of 50000 to 80000.
 - K. The Respective vendor should host the services on cloud with multiple replicas.
 - L. The downtime of the server should be almost zero (0). **The entire data will be the property of Dr. Babasaheb Ambedkar Technological University, Lonere.**
 - M. The Examination may start by First week of December 2020 and will be completed by 15 January 2021.
 - N. The University will provide all the MCQ Question papers code wise/subject wise and the entire information of all the students appearing for the respective students will be provided well in advance in our own format.
 - O. The Vendor should accept the MCQ question paper from University in odt or Microsoft Excel format. It is vendor's responsibility to convert it in to appropriate required format.
 - P. **Service provider/vendor will be completely responsible for conducting the examinations, including uploading of question papers, system administration, a qualified helpdesk with telephone and email support for candidates.** Any litigation / arbitration issues (except those based on the content / questions) that arise from the written examinations shall be the sole responsibility of the solution-provider.
 - Q. While selecting the questions from the question bank, system should ensure that questions selected for various examinations shifts are in randomized manner to minimize duplicity of the questions in question paper
 - R. The service provider should provide multi-level services to the University, students through mobile, email id, etc.
 - S. All the general features of Online /Remote proctored system should get incorporated in to the system like providing username and password to the students, user authentication, warning for malpractices, proctoring part and evaluation.
16. Taxes: All taxes are inclusive.
 17. Security Deposit: Rs. 12000/- (Performance Security)
 18. Please acknowledge the receipt of the Work Order within 7 days failing to which the order may be cancelled.
 19. Please quote in all letters, invoices, etc. the number and the date of the Work Order.
 20. Bills should be sent in duplicate along with stamped pre-receipt, in the name of Registrar, Dr. Babasaheb Ambedkar Technological University, Lonere.
 21. The Service provider will provide training to the manpower from time to time.
 22. The decision of the Vice-Chancellor, Dr. Babasaheb Ambedkar Technological University, Lonere shall be final and will not be required to give any reason in writing or otherwise at any time for rejection of the work order.
 23. In case of dispute, persons approved by University authority will act as counselor. All legal disputes are subjects to the jurisdiction of Mumbai Courts only.
 24. Responsibility: Service provider responsibility is as specified in RFP.

25. For any clarification/doubts RFP document, Lol and MoU will be binding on both the parties.
26. The contract may be terminated at any given point in time due to Governmental or Judicial Act.

You are requested to execute the work order within the stipulated period.

Yours faithfully,


24/2/24

(Dr. B. F. Jogi)
REGISTRAR

Copy to:

1. Hon'ble Vice-Chancellor, Dr. B.A.T.U, Lonere For kind information.
2. Finance Officer, Dr. B.A.T.U, Lonere.....for information and necessary action.
3. Controller of Examination, Dr. B.A.T.U, Lonere.....for information and necessary action.
4. Store Section, Dr. B.A.T.U, Lonere.....for information and necessary action.
5. E-Tendering Committee Members, Dr. B.A.T.U, Lonere..for information and necessary action.



Dr. Babasaheb Ambedkar Technological University

(Established by Government of Maharashtra and Governed by Dr. Babasaheb Ambedkar Technological University Act No. XXIX of 2014)
Vidyavihar, Lonere – Raigad 402 103 (Maharashtra)

Work Order

No. DBATU/Exam/MCQ/2021/ 1112
Date: 10th May 2021

To,
Managing Director,
M/s. Infinity Infoway Pvt Ltd.
Infinity, Vishwakarma Society,
Near vavdi water tank,
150 feet ring road, Rajkot
Gujarat 360004

Subject: Providing Online (Image Based) Proctored MCQ type Examination Services for the examinations of Dr. Babasaheb Ambedkar Technological University, Lonere.

Ref: 1. Administrative Approval dated 05/03/2021
2. Work Order no. DBATU/Exam/MCQ/2021/754 dated 24/02/2021
3. Work Order no. DBATU/Exam/MCQ/2021/947 dated 06 Apr.2021

Dear Sir,

We are pleased to inform you that it has been decided to award a service contract for Implementation of providing Online (Image Based) Proctored MCQ type Examination Services to Dr. Babasaheb Ambedkar Technological University, Lonere. The following terms and conditions are binding for the above contract.

1. The contract to provide services for Online (Image Based) Proctored MCQ type Examination comes into effect from 25th May 2021 and is valid till 15th June 2021. As per the rates quoted in the Financial Bid.
2. Quality of the service and its functioning should be strictly as per the scope of work given in RfP.
3. The service contract will be effective as per the RfP, Lol and service agreement of the contract.
4. **Scope of the services:**

1. General Scope for services

The proposed solution for the university would involve:

- a) MCQ (Multiple Choice Questions) based image proctored Examination where the student should be able to use Android Mobile, desktop or laptop even with the lower internet connection speed @ 30 kbps
- b) A copy of the entire data generated as part of the process (including all candidate answers, analytical reports, candidate images, etc.) shall be made perpetually available to the University
- c) Security monitoring – platform should be enabled for security logging and separate team undertaking this monitoring activity should be in place
- d) The tentative schedule of Examinations is 25th May 2021 – 15th June 2021.

The Service Provider (SP) shall be responsible to ensure that all the underlying hardware, software and services are installed and managed by them to ensure conformance to service levels as per the scope of work provided in the RFP.

2. Managed services

The complete project management and operation should be delivered as managed services as per the scope of work with responsibility and accountability of the IT administration by the SP leaving the academic part of the project with the university. Under no circumstances the SP shall have access to the academic data of the proposed project such as AS, mark details, etc. and the SP shall ensure the proposed system is built based on this specific requirement of the university. It should be clearly understood that the SP shall be only the technology platform provider for managing the examination services using the technology platform and shall have no administrative control on the conduct of the examination processes in whatsoever manner.

3. The proposed solution for the university will be undertaken in the following locations:

1. The students will appear for the examination through android based mobile phones/Laptops/Desktops from anywhere within India.

4. Financing model of the project

- a) The university shall NOT pay for any IT infrastructural facilities that will be installed by the SP but will pay the SP based on the number of QP delivered and /or the number of AS evaluated using the proposed system during the subsistence of the contract. It should be expressly understood that the payment of consideration shall not be made for the Capital goods installed by the SP but for the services delivered by the SP as per the scope of services.
- b) The payments shall be made as per bill raised by the SP and as per the commercial terms agreed by both the parties.

5. Governing Law and Jurisdiction

The bids submitted shall be subject to the governing laws of India and the legal jurisdiction in all matters shall be the appropriate Courts at Alibag, Raigad (Maharashtra) to entertain and try them only after failure of arbitration process, if any.

6. Training & Support

The successful bidder shall provide training on the implementation of the project to all stake holders viz., office of the CoE, faculties, etc. and should provide standard training manual as part of the training processes.

The successful bidder shall provide the following training:

1. Overview of the portal and Online forms to all Dr. BATU users
2. A detailed technical demonstration to the IT team.

The successful bidder shall also ensure setting up of technical help desk (both in English and local Language) before the project goes live and demonstrate the same to the office of the CoE.

7. Termination of the service contract will be as per the RFP document.

8. Blacklisting of the service provider will be as per the RFP document.

9. Service Provider's Responsibilities are as per the RFP document



1. Reconfigurations of the system / portal (as and when new updates of software version are released) by the Service Provider
2. If any new technological updating are duly taken care by the vendor without the permission/approval of the Dr. BATU, such incidents can be ratified at the earliest.

10. Penalties:

The firm will bear full responsibility for delay of any nature in the project timelines.

The timelines as provided by the Dr. BATU is to be strictly followed for each and every activity. In case, the firm fails to adhere to the timeline submitted in the technical bid / or as approved by Dr. BATU, a penalty of Rs. 100/- per incidence (capped at a upper limit of the total cost of the project) from the Bank guarantee / security / EMD / other measures)

11. Security Audit:

It is the responsibility of the selected bidder to get the security audit of the portal.

12. Point of Contact

The SP shall provide a single point of contact as below who will be responsible for implementation and maintenance of the project. In case of any change in the contact person at a later point of time, the SP should communicate the same to the university.

5. Commercial Proposal as per the RfP document

6. Payment Terms

- a) The bidder is requested to use the **Form C2 of Annexure B** for indicating the payment terms. This will be an indicative payment terms and the university shall decide in consultation with the successful bidder before agreeing to the terms of payment while awarding the contract. However broadly the payments shall be made based on the milestones of delivery under the scope of services such as QP delivery, digital evaluation, result processing and completion of the exam cycle etc.
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- c) The payment of consideration net of any Taxes and duties shall be made to the SP by the university within 15 days from the submission of the invoice and the final payments shall be made within 30 days from the completion of the exam cycle.
- d) If for any reason the university is unable to complete its part of the obligations in declaring results or completing the exam cycle which is beyond the purview of the SP, then the university shall release all pending payments for the exam cycle to the SP after holding back 5% of the overall payment. However, the university shall release the residual payment of 5% to the SP within 60 days notwithstanding the circumstances leading to non-completion of the exam cycle by the university external to the scope of work as contained in the RFP.

7. Period of Validity of Bids is as per RfP document

8. Correction of errors is as per RfP document

9. Force Majeure Clause is as per RfP document

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11. Indemnity is as per RfP document

12. Information security and data privacy are as per RfP document

13. Security deposit

Successful Bidders will be required to pay a sum fixed by the Purchasing officer as **security deposit i.e. 2%** (The earnest money submitted by the Bidder will be converted into Performance Security Deposit) and enter into agreement for the performance of the contractor. The Performance security deposit will be returned to the vendor after the expiry of warranty/Guarantee period.

14. Rates for providing Online (Image Based) Proctored MCQ type Examination Services are as follows:

Sr. No	Item Description	Qty.	Basic Rate	Total Amount with Taxes
01	Conduction of Online MCQ based (Image based) proctored examination for the student through Android Mobiles, Laptops, Desktops. Including converting the questions in the required format/ template for the solution being provided	30,000 Examinations	6.99/-	2,09,700/-
Total Rupees -Two Lakh Nine thousand Seven Hundred.				2,09,700/-

15. Broader Project Plan of the proposed solution

Technical Requirement for online Remote – Proctored MCQ based Examinations.

The Online Proctored Examinations should have following features/Specifications.

- A. The Examinations will be MCQ (Multiple Choice Questions) based image proctored Examination.
- B. Student must be allowed for Mock/Trial test before appearing for final examination.
- C. The minimum number of students for the examinations at a time is 1 and the maximum will be around 15000.
- D. At a time around minimum of 1 Question paper and a maximum of 25 Question papers should be activated.
- E. The student should be able to use Android Mobile, Desktop or Laptop or any other similar device having net connectivity. The browser should be compatible with all modern Operating system.
- F. Solution should be able to work on the lowest internet connection speed @ 30 kbps.
- G. A copy of the entire data generated as a part of the process (including all candidate answers, analytical reports, candidate images, etc.) **shall be made perpetually available to Dr. Babasaheb Ambedkar Technological University.**
- H. The image proctored MCQ based examination system should have security feature of provision for protecting the system from DDOS attack and advance threat attacks.
- I. Security monitoring – platform should be enabled for security logging and separate team undertaking this monitoring should be in place.
- J. Total number of students appearing for the examinations will be in a range of 12,000.
- K. The Respective vendor should host the services on cloud with multiple replicas.
- L. The downtime of the server should be almost zero (0). **The entire data will be the property of Dr. Babasaheb Ambedkar Technological University, Lonere.**
- M. The Examination may start by Second week of April 2021 and will be completed by 31st May 2021.
- N. The University will provide all the MCQ Question papers code wise/subject wise and the entire information of all the students appearing for the respective students will be provided well in advance in our own format.
- O. The Vendor should accept the MCQ question paper from University in odt or Microsoft Excel format. It is vendor's responsibility to convert it in to appropriate required format.
- P. **Service provider/vendor will be completely responsible for conducting the examinations, including uploading of question papers, system administration, a qualified helpdesk with**

- telephone and email support for candidates.** Any litigation / arbitration issues (except those based on the content / questions) that arise from the written examinations shall be the sole responsibility of the solution-provider.
- Q. While selecting the questions from the question bank, system should ensure that questions selected for various examinations shifts are in randomized manner to minimize duplicity of the questions in question paper
- R. The service provider should provide multi-level services to the University, students through mobile, email id, etc.
- S. All the general features of Online /Remote proctored system should get incorporated in to the system like providing username and password to the students, user authentication, warning for malpractices, proctoring part and evaluation.
16. Taxes: All taxes are inclusive.
17. Security Deposit: Rs. 4,194/- (Performance Security)
18. Please acknowledge the receipt of the Work Order within 7 days failing to which the order may be cancelled.
19. Please quote in all letters, invoices, etc. the number and the date of the Work Order.
20. Bills should be sent in duplicate along with stamped pre-receipt, in the name of Registrar, Dr. Babasaheb Ambedkar Technological University, Lonere.
21. The Service provider will provide training to the manpower from time to time.
22. The decision of the Vice-Chancellor, Dr. Babasaheb Ambedkar Technological University, Lonere shall be final and will not be required to give any reason in writing or otherwise at any time for rejection of the work order.
23. In case of dispute, persons approved by University authority will act as counselor. All legal disputes are subjects to the jurisdiction of Mumbai Courts only.
24. Responsibility: Service provider responsibility is as specified in RFP.
25. For any clarification/doubts RFP document, Lol and MoU will be binding on both the parties.
26. The contract may be terminated at any given point in time due to Governmental or Judicial Act.
- You are requested to execute the work order within the stipulated period.

Yours faithfully,

(Dr. B. F. Jogi)
REGISTRAR

Copy to:

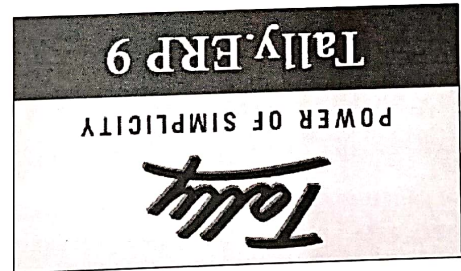
1. Hon'ble Vice-Chancellor, Dr. B.A.T.U, Lonere For kind information.
2. Finance Officer, Dr. B.A.T.U, Lonere.....for information and necessary action.
3. Controller of Examination, Dr. B.A.T.U, Lonere.....for information and necessary action.
4. Store Section, Dr. B.A.T.U, Lonere.....for information and necessary action.
5. E-Tendering Committee Members, Dr. B.A.T.U, Lonere.for information and necessary action.



Unconditional Support & Money Back Guarantee

Antraweb Technologies Pvt. Ltd.

Annual Support Cover



Submitted to:

Dr. Baba Saheb Ambedkar Technological University
Dr. Baba Saheb Ambedkar Technologies University
Lonere, Goa Mumbai Road
Taluka Manggaon, Distc. Raigad.
Manggaon - 400701
Dr. V S Sathre

Date of Submission:

Thursday, February 2, 2017

Submitted by:

Sunita Giri
Sr. BDE
Mobile: 8879635488
Email: sunita@antraweb.com

303, Steel House, Near Paper Box, Off. Mahakall Caves Road,
Andheri-East, Mumbai-400093
Website: www.antraweb.com Tel: +91-22-40864086 Fax: +91-22-40864087 E-mail: support@antraweb.com

Annual Support Cover

Antraweb is a Master Tally Partner, Tally Service Partner & Integrator providing highly customized business solutions on Tally Platform and is fully committed to providing the best quality customer service. We want to ensure that our customers receive the best possible services - offering all-round peace of mind, with priority access to our technical team.

Antraweb's Tally Annual Support Cover provides direct access from the people who knows Tally best.

Get Peace of Mind for a whole year along with Quick Answers from Antraweb's Support Professionals. We have 50+ professional for ASC services & experienced team who will take care of all the queries reported by the customer and save precious time by getting the solutions to the Tally issues with our Tally experts team.

You'll get accurate answers fast, so that you can get back to work immediately with unlimited calls, chat, email with unrestricted onsite visit support, and instant remote access support.

With our unrivalled expertise and experience in the Tally domain, you can have confidence in the technical support that you receive from Antraweb, and ultimately PEACE OF MIND that you will be getting the correct solution in any given situation.

Our flexible ASC service plan provide the support as per your need.

Basic Plan: Well suited for single user customer who require instant help on telephone/remote and an occasional visit for trouble-shooting.

Enhanced Plan: A good choice for a company with a multi-user environment looking forward to enhance the value of the software and keep the software running smoothly.

Premium Plan: A must for any multi-location company where regular synchronization of data from branches or factories to the head office is highly important for their operations.

Platinum Plan: A must for any multi-location company where regular synchronization of data from branches or factories to the head office is highly important for their operations, also we will provide complete visibility towards current business operation, gaps. We will schedule engineer every monthly through a year with business specific purpose. You can avail onsite services on demand.

303, Steel House, Near Paper Box, Off. Mahakall Caves Road,

Andheri-East, Mumbai-400093

Website: www.antraweb.com Tel: +91-22-40864086 Fax: +91-22-40864087 E-mail: support@antraweb.com

 Building Lifelong Relations

 POWER OF SIMPLICITY

17/11

To,





Key Benefits:

Peace of mind
 Get Tally Support from the people who know best! With our unrivalled expertise and experience in the Tally domain, you can have confidence in the technical support that you receive from Antraweb, and ultimately PEACE OF MIND that you will be getting the correct solution in any given situation.

Priority Access
 Get priority support by our support team through telephone/ remote (during office hours) and e-mail, chat, Tally product support centre, Antraweb Quick Response Centre on our website.

Faster Response
 We are committed to serve you the best at all level; our team is always ready to respond to your reported queries through Tally Product Support Centre, e-mail, chat.

Antraweb Quick Response Centre is also available on our website where you can put your query & you will get the reply within 1 hour*.

The Details of Annual support Cover:

Particulars	
Standard Support Hours (Mon-Fri . 10:00 AM to 6.15 PM) - IST	Yes
Extended Support Hours on Saturday 10:00 AM to 2:00 PM – IST	Yes
E-mail/Chat Support	Yes
Remote - Instant Support	Yes
Tally ERP9 Product Support Centre	Yes
Location Covered	1
Mode of Support	Online / Remote
Remote site - Remote Support (Sync)	No
Migration of Existing Customization , Support on existing customization & Additional Customization	No
Amount	Rs. 10,000.00
Service Tax @ 14%	Rs. 1,400.00
Swachh Bharat cess @ 0.5%	Rs. 50.00
Krishi Kalyan Cess @ 0.5 %	Rs. 50.00
Final Total	Rs. 11,500.00
ASC Period	12 months
Tally Serial numbers details	715072626

Scope of Annual Support Cover:

We will guide and provide consultancy on below given services under ASC.

Default Tally.ERP9	All default functional features of Tally.ERP9 in available release.
Administrations & Data Management	Data Recovery*, Data Backup & Restore Procedure, Data Splitting, Tally ODBC, Data Migration, Default Security Control, Installation & Licensing (SU & MU), Features & Configurations, Group Companies, Handling all statutory problems.
Other setup	Email & Cheque Printing Setup
Update & Upgrades**	As per policies of Tally Solutions Pvt. Ltd. (if Tally.Net Subscription is valid)
Advanced Feature**	Tally Data Synchronization, Corporate Training. Any additional services not Mentioned in Scope of ASC.

*Conditions apply
** will be charged extra.

Terms & Condition:
Taxes : Service tax will be charged @ 14% & Swachh Bharat cess @ 0.5%
Payment : Payment shall be 100% advance after the acceptance of proposal by crossed Cheque / DD in favour of "Antraweb Technologies Pvt. Ltd. " Payable at Mumbai.

For Direct Transfer our Bank details are mentioned below:
Account Name : Antraweb Technologies Pvt. Ltd.

Bank Name : HDFC Bank Ltd.
Branch : Ahura Centre
Account No : 05432320000609
BSR Code : 0510001
NEFT/IFSC : HDFC00000543

- Antraweb will not be responsible for any customization related problem which arises due to release upgrade without prior approval of account owner.
- ASC will cover only Support on Standard Tally. ERP 9 software with all default features.
- In ASC will not cover any Migration of Tally Customization if any.
- Onsite Visits of out of Mumbai office will be conducted only after the permission from your end. For each onsite visit we will charge 9,000/- per day/Traveling day + All out-of-pocket expenses (lodging, boarding, traveling expenses, incidental expenses etc.) Will be borne by you as per actual. In case of hiring any required infrastructure, all the infrastructure cost will be borne by you as per actual.
- All Travel, Boarding, Lodging, incidental, Traveling expenses & Infrastructure Cost (if applicable) shall be paid within (7) days of submission of claim.
- The ASC does not include Tally.NET Subscription Charges. You have to pay Tally.NET Subscription Charges extra as per the standard rate & policies of Tally Solutions Pvt. Ltd.
- Annual Support Cover shall be renewed at least 1 month before the expiry of current ASC.
- This Proposal is valid till 15 days from the date of issue.
- Onsite visit will be available as per our SLA policy.
- Support Centre Access in Tally.ERP9 as per Given below procedure. (Internet Required)

303, Steel House, Near Paper Box, Off. Mahakali Caves Road,
Andheri-East, Mumbai-400093
Website: www.antraweb.com Tel: +91-22-40864086 Fax: +91-22-40864087 E-mail: support@antraweb.com

How to Use Support Centre:

Add or post a new issue / Query using the Support Centre IN Tally.ERP9

Go to Company Info menu or Gateway of Tally > Support Centre (Ctrl + H) > Click N: New Issue or press Alt + N (Post Your Support Query form appears) > mention the Send to address > type the Description and Accept:

Send to: Select a New Service Partner as Antraweb Technologies Pvt. Ltd. - Mumbai in this field. The Service Partner could be the one from whom you have procured the Tally.ERP 9 software or the one with whom you have entered into a service contract.

In case you select a New Service Partner, the recipient of the query/issue will be a Service Partner. In case you select Antraweb Technologies Pvt. Ltd.-Mumbai, the recipient of the query/issue will be the Tally Support Centre (Antraweb Technologies Pvt. Ltd.).

To choose a Service Partner, select New Service Partner from the Send your query to.

The Partner Search screen appears, you can search for a service partner based on the partner's Location or Keyword.

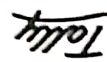
Subject: Type the subject of Query raised and press Enter or click A: Accept to go to the next field.

Description: Type the query description along with your complete contact details and press Enter or click A: Accept to go to the next field .

303, Steel House, Near Paper Box, Off. Mahakall Caves Road,
Andheri-East, Mumbai-400093

Website: www.antraweb.com Tel: +91-22-40864086 Fax: +91-22-40864087 E-mail: support@antraweb.com





Antraweb Escalation Matrix and SLA Policy

TSP Level	Designation	Contact No.	Email ID	When Required
Level - 1	Customer Support Executive	022 - 40864086	support@antraweb.com	Interaction through Telephonic, Support Centre, Email for issues in Tolly
Level - 2	Manager - Customer Support	9619896258	manager.support@antraweb.com	Interaction through Telephonic, Email regarding complaints on above level where customer has not received quality response
Level - 3	Customer Relation Manager	022 - 40864086	customerrelation@antraweb.com	Interaction through Telephonic, Support Centre, Email or any other requirement, update on new/ existing issues
Level - 4	Management	022 - 40864086	management@antraweb.com	Interaction through Telephonic, Email regarding complaints on above level where customer has not received quality response and high level escalation where company owner attention is required

	Impact	Deadlines	Within 24hrs	Within 48hrs	Within 72hrs	Based on Requirement
DIAGNOSIS DEADLINE VS IMPACT	Critical	Deadlines	Within 24hrs	Within 48hrs	Within 72hrs	Based on Requirement
	Major					
	Minor					
RESPONSE TIME	Impact	Deadlines	Within 1hr	Within 1hr	Within 1hr	Based on Requirement
	Major					
	Minor					
ONSITE VISIT*	Impact	Deadlines	Within 24hrs	Within 48hrs	Within 72hrs	Based on Requirement
	Major					
	Minor					

*SLA Policy - Your reported support queries will be addressed as they complete the call flow structure as displayed in the diagram on the previous page. All queries undergo Voice/Telephonic Support, Team Viewer/Remote Support, Email Support first. If the reported issues are not resolved within the given matrix timelines then an onsite visit will be scheduled as per your ASC.

303, Steel House, Near Paper Box, Off. Mahakall Caves Road,
 Andheri-East, Mumbai-400093
 Website: www.antraweb.com Tel: +91-22-40864086 Fax: +91-22-40864087 E-mail: support@antraweb.com

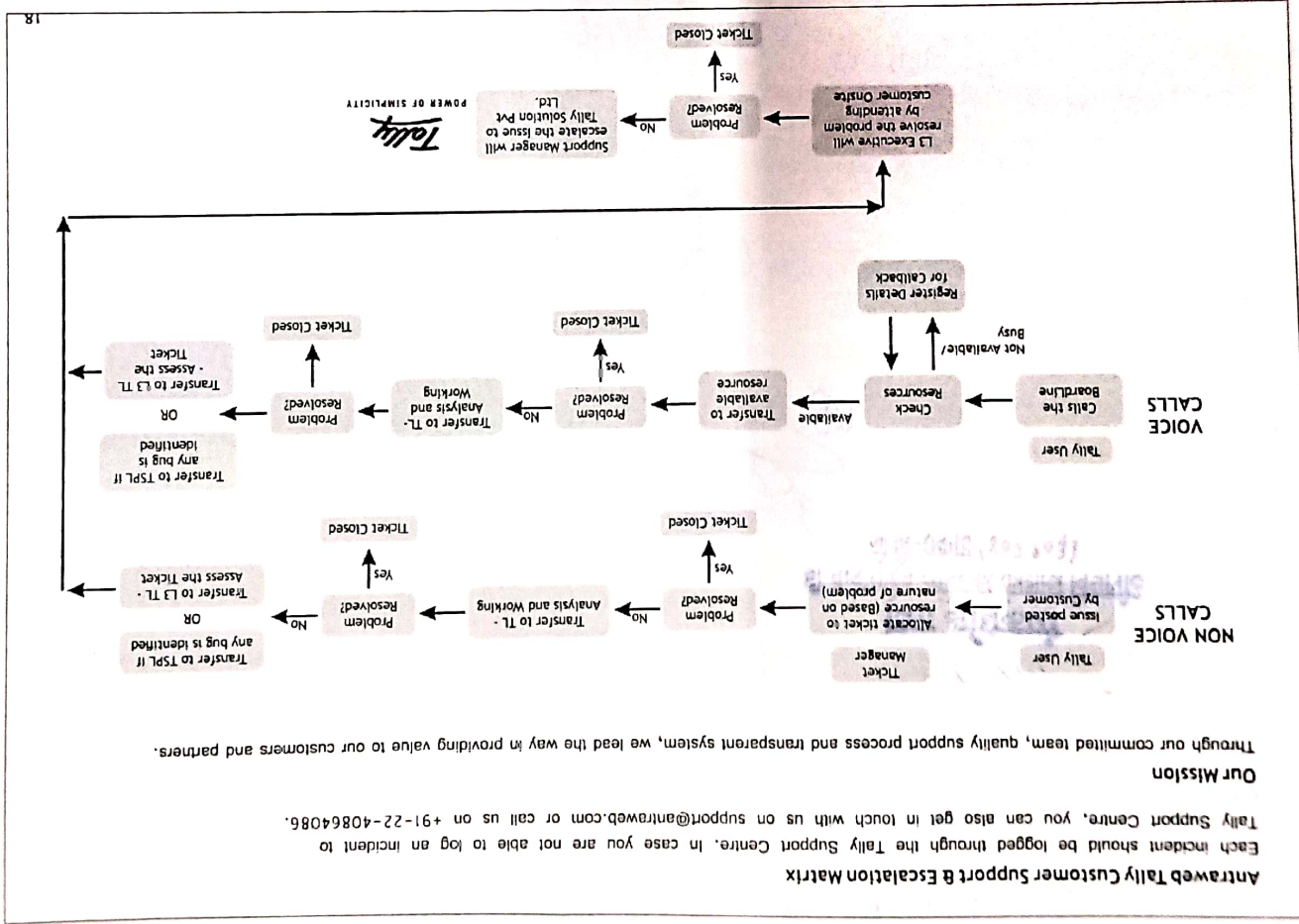


Antraweb Tally Customer Support & Escalation Matrix

Each incident should be logged through the Tally Support Centre. In case you are not able to log an incident to Tally Support Centre, you can also get in touch with us on support@antraweb.com or call us on +91-22-40864086.

Our Mission

Through our committed team, quality support process and transparent system, we lead the way in providing value to our customers and partners.



I have read the above information provided and I accept all the terms & condition. I would like to go for the Annual Support Cover.

For Antraweb Technologies Pvt. Ltd. Customer Name /Authorized Signatory

Sunita Giri

Name :

Sr. BDE

Designation :

Modules as per RFP

S.N.	Features & Technical Specification
1	✓ Accounts & Administration Module
1.1	Ledger, Sub-Ledger Grouping & Management (Budget Grouping) ✓ (#)
1.1.1	Ledger & Sub Ledger management
1.1.2	Ledger grouping & Search Allies management
1.1.3	Voucher system management
1.1.4	Ledger wise voucher system customization
1.2	MIS Reporting ✗
1.2.1	Day-Books ✗
1.2.2	Abstracts
1.2.3	Summary Reports
1.3	Final or Annual Accounting (As per Account Code) ✓
1.3.1	Balance Sheet Schedule Creation & Management ✓
1.3.2	Final Accounting grouping customization
1.3.3	Trial Balance & Income Expenditure Statements
1.3.4	Balance Sheet Preparation
1.4	User Management ✗ <u>Account</u> / <u>Department</u> ✓
1.4.1	User Right Management
1.4.2	Login Management
1.4.3	User Log creation and tracking
2	Income/Receipt Module
2.1	Receipt Terminal Management
2.2	Multi Copy instant receipt printing
2.3	Quick & Efficient Receipt Terminal Interface for FMster working with facilities like template creation etc.
2.4	Facility to accept various payment modes including Cash, Demand Draft, Pay Order, Cheque, Electronic Transfers, RTGS/NIFT & Other

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2.5	Terminal wise Cash Manipulation & Denomination with auto consolidation for administrators
2.6	Contra & bank transaction management
2.7	Admin Locking for post or back dated Receipt modifications
2.8	Security signatures for receipts
2.9	Day Book X
2.10	Collection Reports (Daily collection, Instrument wise collection, Cash Collection) ✓ ✓
2.11	Bulk instrument import facility
2.12	Bank wise Instrument listing for deposition to bank. X.
2.13	Administration monitoring module
2.13.1	College, Department, Party, Donor etc wise MIS with detailed, summary & filtered mode for better transaction analysis
2.13.2	Summary & abstracts student wise or department wise
2.14	Collection Reports (Daily collection, Instrument wise collection, Cash Collection)
2.15	Bank wise Instrument listing for deposition to bank.
2.16	Administration monitoring module
2.17	Auto Department DCR Preparation
2.17.1	Department wise & student wise fees collection details as per department DCR formatting
2.17.2	Summary & abstracts student wise or department wise
2.18	Refund or Return Management across multiple financial years.
2.18.1	Fees certification for refund or return
2.18.2	Income certification
2.18.3	Certified, Pending amount analysis
2.19	College No-Due Management
2.19.1	College wise Income and receipt summary for cross verification of payment made by colleges
2.19.2	Accepted income certification Or No-Due Certification generation



Dr. Babasaheb Ambedkar Technological University

(Established by Government of Maharashtra and Governed by Dr. Babasaheb Ambedkar Technological University Act No. 8 of 2002)

Vidyavihar, Lonere – Raigad 402 103 (Maharashtra)

Work Order

No. DBATU/Finance & Store/FMSS/2018/19/167

Date: 18th May, 2018

To,
The Director,
M/S. TM Networks, Pune
Flat No.10, First Floor,
Kudale Apartment,
Wadgaon-Budruk
Pune 411 051

Subject: Implementation of Finance Management System Software (FMSS) of Dr. Babasaheb Ambedkar Technological University, Lonere

- Ref:**
- 1) Agreement dt. 17.05.2018
 - 2) Acceptance Letter: dt. 17.5.2018
 - 3) LOI No. DBATU/A/c & Store/FMSS/LOI/2018/952 dt. 9.5.2018
 - 4) Your Bid offer dt. 17 November, 2017 & letter form you dt. 5.4.2018 & 2.5.2018
 - 5) E e-Tender Notice: DBATU/Store/2017-18/03 dt. 07/10/2017 & Retender Notice (DBATU/Re-Tender/Store/2017)
 - 6) RFP & SLA as per tender document
 - 7) Tender ID : 2017_DBATU_248127_2

Dear Sir,

We are glad to inform you that it has been decided to award a contract for Implementation of Finance Management System Software of Dr. Babasaheb Ambedkar Technological University, Lonere. The following terms and conditions are binding for the above contract.

1. Quality of the service and its functioning should be strictly as mentioned in the scope of work.
2. This contract comes into effect from 1st June, 2018 and is valid till 31st May 2023 (Five Years)
3. A Contract will be effective as per Agreement of contract.
4. Validity:

The initial duration of the contract shall be for a period of 5 years. On completion of the five year term, the contract may be further renewed after mutual discussions and consideration of any special terms that may be added, amended or existing terms that may be deleted.

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Page 1 of 16



5. We reserve the right to cancel this order if services are not provided as specified herein or if there is any variation in quality/quantity or any other defect in services.

6. Please mention Work Order number on all documents for all the further Communications.

7. Scope of Work

The proposed FMS solution for the university FS would involve implementation, operations and maintenance services to enable day to day activities through application. The Service Provider (SP) shall be responsible to ensure that all the services are operational & managed by them to ensure conformance to service levels as per the scope of work provided in the RFP.

8. Managed services

The complete Finance & Accounts software (FMS) management and operation should be delivered as managed services as per the scope of work with full responsibility and accountability of the software administration by the SP leaving the transactional & accounting part of the project with the university. It should be clearly understood that the SP shall be only the technology platform provider for managing the FMS services using the technology platform and shall have no administrative control on the accounting processes in whatsoever manner.

9. Time frame plan to be put in place after one week of issue of work order.

10. Data to be given to M/s. TM Networks, Pune by Finance Officer / Store Verification Officer from time to time.

11. The proposed locations of the project:

The proposed FMS solution for the university FS will be undertaken in the following locations:

1. The University FS Head Quarters (FSHQ) which shall act as the Nodal Centre or Nerve Centre of the whole FMS.
2. The Regional Centers and Subcenters of the University acting as local FS Branch for the regional center. The maximum number of such branch shall subject to increment in recent future.
3. All remote locations should be operational in case of link failure with FS Head Quarters.

12. Cost for Finance Management System Software are as follows:

a) FMS Application Software

S.No.	Requirement Description	Price (INR)
1	One Time Cost of FMS Application Software (including the cost of Implementation) the Modules with respect to the Form T.3 Requirement Specification Compliance	14,45,000
	Total Price	14,45,000

	for Colleges
2.19.3	Printing & tracking of certification
3	Expenditure Module
3.1	User Wise Expenditure Terminal
3.2	Cheque Printing
3.2.1	User wise cheque printing Desk
3.2.2	Printing of various bank checks from conventional Laser Printer
3.2.3	Damage Cheque cancellation and record management
3.2.4	Bulk cheque printing with custom order
3.2.5	Auto covering letter creation for cheques
3.2.6	AUTO Signing authority stamping
3.2.7	Printed cheque admin locking
3.2.7	Accounts code base authority wise & consolidated Counter List and signature Sheet with cancel or damage cheque details.
3.3	Payment Voucher generation directly or with reference with Cheque or Bank Transfer entry
3.3.1	Voucher cancellation or instrument cancellation process and facility
3.4	Voucher printing with signing
3.5	Bank Transfer
3.5.1	Bank Transfer Desk for NEFT RTGS payments
3.5.2	Bank Account data store for regular party, college etc payments with Multi authority verification and locking.
3.5.3	Bank account data store change process and cancellation request processing
3.5.4	Paying account wise and authority wise transfer request list with covering letter with auto generated outward reference
3.5.5	Security features like data referencng between covering letter and transfer list to prevent manipulation also a stage wise locking for complete process
3.5.5	Information letter for payment acknowledgement form beneficiary

Signature

3.5.6	Voucher generation with information connected and locked with bank transfer entries
3.6	Quick access to voucher entry, transfer entry, cheque entry for FMS ter working
3.7	Multi-Mode Payment like (RTGS ECS, Electronic Transfer, DD, PO etc)
3.8	Bulk instrument import facility
3.9	Admin Locking for post or back dated modifications
3.10	Day Book
3.11	Expense Register (Daily payment register etc)
3.12	User wise, Terminal wise, Bank wise, Consolidated Payment Analysis & reporting
3.13	Bank Ledger Filing (Cash-Book printing) (for record as per account code cash-book unit)
3.14	Administrator monitoring
4	Investment Module
4.1	Fund wise investment management
4.2	Fixed Deposit Management
4.3	Fixed Deposit Renewal Intimation
4.4	Auto Interest Calculation & Distribution as per Sub-Ledger sharing
4.5	Sub Ledger wise investment management
4.6	Investment ledgers
4.7	Endowment management
4.7.1	Medal & price investment management
4.7.2	Price wise money management & investment ledger including liquid cash available in bank.
4.8	Investment Register with Action Taken
4.9	Auto DE Generation
4.10	Reinvestment or encashment history tracking
4.11	Year wise investment summary for cross verification of ledger

	entries and investment register
4.12	Bank rounding adjustment with auto calculation while reinvestment
5	Grant Management (Development)
5.1	Grant source creation and management
5.2	Type wise grant creation and management.
5.3	Grant reference to income and expense vouchers & MIS reports.
5.4	Utilization target analysis
5.5	Grant & Fund wise utilization reporting
5.6	Department wise fund distribution
5.7	Utilization certificates & reporting
6	Reconciliation Module
6.1	Bank Wise Reconciliation management.
6.2	Individual outstanding management for each of Receipt, Cheque, Credit, Debit, Commission & Mistakes.
6.3	Auto outstanding manipulation and forwarding between financial years.
6.4	Auto Reconciliation statement preparation (bank statement repairs)
6.5	Manual reconciliation Entry system with bulk reconciliation facility
6.6	Auto-Reconciliation of bank statements with manual designation & reviewing facility.
6.7	Auto suggestions for instruments or outstanding
6.8	Partial Auto-Reconciliation or resume facility for multiple sitting auto reconciliation.
6.9	Instrument searching and tracking facility for instrument realization tracking.
6.10	Instrument and voucher details searching and viewing between FY years without login to previous year
6.11	Auto reconciliation statement preparation with all details
7	Salary Management
7.1	Type or group wise Monthly salary processing & calculation

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7.2	Grant request reports & bills in given formats
7.3	Supplementary bills
7.4	Arrears calculation
7.5	Pay fixation
7.6	Auto income tax calculation
7.7	Form 16 & 24Q generation
7.8	Advance & recovery management
7.9	Deduction management
7.10	Custom calculation facilities
7.11	Printing of various bills
7.12	Printing of sheets and reports
7.13	Salary wise Pre Sanction & Post sanction bifurcated bills & calculation
7.14	Salary Admin Locking for Paid & processed salaries
7.15	Slips generation and bulk printing for salary slips
8	Audit Section Module
8.1	Budget Head Wise Sanction entry provision
8.2	Actual payment request processing
8.3	Payment information push for expenditure section
8.4	Ledger wise expenditure analysis
8.4.1	Information summary with comparison for Budget provision, revised budget provision, sanctioned expenditure, in process expenditure & finalized or paid expenditure
8.4.2	Highlighting while doing entry for provision limit crossing or near to limit
8.4.3	Ledger wise auto register generation with voucher request reference and actual voucher number and date
8.5	IA/DA & Remuneration
8.5.1	IA/DA & Remuneration register with voucher request generation
8.5.2	IA/DA & Remuneration Management & Monitoring with Bank

	Account Management
8.6	Advance Management Settlement
8.6.1	Entity wise advance monitoring and settlement
8.6.2	Per advance & carry forward remaining advance, Both facilities for settlement
8.6.3	Reminder generation for pending advances
8.6.4	Auto generated alerts for long duration pending advances
8.6.5	Advance settlement received & processed status monitoring
8.6.6	Bulk advance processing like exam advance for colleges with Bank Transfer & Cheques both
8.6.7	FY Year wise advance register generation with action noting
8.9	Various reporting required for Audit Section
8.10	TDS, Sales TAX etc Tax Management
8.10.1	Quarterly Return Report generation
8.10.2	TAX submission Challan Generation
8.10.3	Tax return and pendency monitoring with alerts
8.10.4	TDS Certificate Distribution monitoring
9	Budget Preparation & Monitoring
9.1	Auto figure consolidation for actual income expense with sanctioned expenditure
9.2	Ready summery reports for proposed, actual & overdue or surplus fund analysis
9.3	Bulk Budget Demand import for provision demand collection
9.4	Received Demand analysis and temporary budget entry with its reflexes over entire budget
9.5	Provision demand approval or rejection entry facility with partial approval facility
9.6	Approved demand and changes consolidation for new budget
9.7	Auto budget generation with analysis
9.8	Budget monitoring with actual and correction highlighting

Signature



10	Requirement for Centralize Accounting in Decentralize Environment
10.1	Provision to run application in multiple server environments, where each server will responsible for local operations at branch.
10.2	Branch server with ability to run local operation even link down to Central Main Server
10.3	Branch server with ability to resynchronize all pending changes when connectivity is available
10.4	Central Main Server with ability to keep all branch server's synchronized so all information is accessible through systems at all branches
10.5	Managed but unique identification numbers like voucher numbers, request code etc. throughout all branches and central server
10.6	Server type role base accessibility for crucial information like ledger masters etc.
10.7	Multi Section and Branch wise filtering and grouping in all required reporting like day-books, collection registers, ledgers, abstracts, final accounts etc.
10.8	Single point connectivity between multiple branches with minimum bandwidth requirement (Communicate only changes)
11	Other Features
11.1	Smart client base system for secure network communication & load sharing also with capability to communicate with local devices attached to desktops
11.2	Minimum bandwidth usage for minimal infrastructural dependency
11.3	Facility to establish lock bran-server to reduce dependency on network and also to keep local operation uninterrupted
11.4	Build under advance adoptable technology platform like touch screens-etc. but also fully efficient with keyboard driven entry system
11.5	Rich user interface with advance searching facilities for quicker &

Signature

	faster working
11.9	Data Back-up & Restoration
11.10	Support for Redundancy for Business Continuity
12	Online Staff Leave Management
12.1	Leave Master
12.2	Online Leave Application
12.3	Alternative Arrangement
12.4	HOD Approval
12.5	Principal / Office Superintended Registrar / Sanction
12.6	All Leave Related Reports
13	Procurement module similar to PMSS (Consumables/Equipment/Machinery/Furniture/Services) (Customize)
13.1	Quotation
13.2	Rate Contract
13.3	Direct Purchase
13.4	e-Tenders
13.5	AI Tenders → Opening and evaluation of Quotation: e-Tenders: AI Tenders (All documents DPC Minutes, CPC Minutes, TEC Report, Comparative chart) (As per University needs)/Fund Booking in Avedan Patra (as per delegation of powers) → PO generation in format
14	Store Inventory module (customize)
14.1	Receipt of Goods/repairs
14.2	Inspection of Goods in Inspection report format
14.3	Entry into GP register (Generation of Unique number)
14.4	Generation of GP register format separate for Deadstock and consumables item
14.5	Generation of asset register – entry of goods to all registers in format accessible to all but changes not permitted. Deadstock register (All Users) Consumable Stock register (All users)
15	Payment Module(customize)
15.1	PO/Work Order
15.2	Copy of financial and administrative approval

Signature

15.3	Delivery Challan if required
15.4	Invoice (Signed by all signatories with proper entry in stock register)
15.5	Warranty certificate if required
15.6	Testing report
15.7	Report of payment from account department - visible to concern users
16	Stock verification module (customize)
16.1	To obtain list of deadstock items with location and status in format
16.2	Generate report of stock verification in format
17	Write off and Disposal of Deadstock items (Customize)
17.1	Requisition and report from user department for write off
17.2	Write of committee formation and notice to users and committee members
17.3	Write off process
17.4	Report of write off items in format
17.5	Approval of competent authority as per delegation of power in format
17.6	Entry to be made in stock register and club to balance sheet
17.7	Disposal process as per government procedure
17.8	Disposal report in format → Receipt of the Disposal of goods through Auction, etc from Finance
18	Stock Inventory
18.1	Material Inward by Security Staff
18.2	Dead Stock Entry
18.3	Material Inspection via Respective Staff Login
18.4	HOD / Audit / Registrar / CFO / Vice Chancellor Approval
18.5	Payment Release via Accounts Dept
18.6	Material Distribution Department wise
18.7	All Inventory Related Reports

b) Dedicated Online support Person (Annual Charges)

S.No.	Requirement Description	Annual Charges
		Price (INR)
1	Dedicated Onsite Support Person at Lonere Campus for Server Management, Reporting, Back-up, User Support, Minor Customization in Reports etc. (Annual Charges for 2 Support Persons)	994980
	Total Price	994980

c) Annual Software Maintenance Charges

S.No.	Requirement Description	Annual Charges
		Price (INR)
1	Annual FMS Software Maintenance Charges applicable for next 4 years after completion of 1 year from the date of Installation of FMS	289000
	Total Price	289000

13. Taxes : Rates quoted as per letter dt. 2nd may 2018 are inclusive of all taxes. However, the cost of GST or any other Govt. Charges which may be applicable in future as per the rules and regulations of the Government of India / Maharashtra will be applicable at actual the time of billing

14. The cost of annual software maintenance will be applicable after completion of one year from the date of installation. The payment of software maintenance shall be released on quarterly basis.

15. The University will have to pay monthly the charges for dedicated onsite manpower proportionately with respect to total charges mentioned in the bid document. The dedicated manpower to be continue or not after one year of service will be decided after consultation with the University authorities mainly the finance section. The statutory deduction as applicable from time to time will be made from this amount.

16. There will be 10 % increment in the annual recurring charges after completion of two years from the date of installation.

17. The installation at ESSC will be done free of cost and the University will pay all the incidental charges as per actual for the onsite visit and stay of support person to the branch location. The financial limit to the same is restricted to Rs. 5000/- only.

Signature

30. Response
31. 1
18. Financing model of the project
- The application software and related system utility tools shall be installed by as deemed and appropriate to deliver the "scope of services" as mandated by university.
 - The cost of project will be divided in to Cost of Application Software, Dedicated Manpower and Software Maintenance Cost.
 - The payment for application software shall be made as per following states:
 - a. 40% on successful installation of application software in FS.
 - b. 40% on implementation & user training
 - c. 20% within 6 months of successful implementation.
 - The payment for Dedicated Manpower shall be released on a Monthly basis at the end of every month after deploying the manpower at University Campus.
 - The cost of software maintenance shall be applicable after completion of 1 year from the date of installation. The payment for software maintenance shall be release on quarterly basis.
19. Please acknowledge receipt of this Work Order within 7 days failing to which the order may be cancelled.
20. SP will be responsible for providing suitable security system while implementation of the FMSS project to protect the continuing interest of the University (As per 4.12 of RFP)
21. Termination, Blacklisting, Penalties and other conditions are binding to SP as per RFP
22. The contract may be terminated at any given point in time due to Governmental or Judicial Act.
23. The decision of the Vice-Chancellor, Dr. Babasaheb Ambedkar Technological University, Lonere shall be final and will not be required to give any reason in writing or otherwise at any time for rejection of the work order, if it seems the said system is of no use to University.
24. Bills should be sent in duplicate along with stamped pre-receipt, in the name of Registrar, Dr. Babasaheb Ambedkar Technological University, Lonere.
25. M/S. TM Networks, Pune should provide free training for the subjected work to the staff.
26. In case of dispute, persons approved by University authority will act as conciliator. All legal disputes are subjects to the jurisdiction of Mumbai Courts only.
27. Agency should take responsibility for successful implementation within the stipulated time period.
28. M/S TM Networks should carry out security audit from time to time and the report of the same should be submitted to point of contact as per RFP.
29. Single point of contact as specified in RFP.
- Sign*

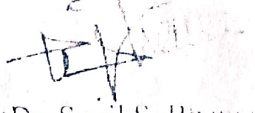
30. Responsibility: Service provider responsibility as specified in RFP.

31. For any clarification/doubts RFP document and SLA will be binding on both parties.

32. TM Networks will made available the various modules to internal Experts to verify the functioning of the software and its output, during course of operation.

You are requested to execute the work order within the stipulated period.

Yours faithfully,


(Dr. Sunil S. Bharambe)
REGISTRAR

Copy to.

- 1) Hon'ble Vice Chancellor – (For kind information)
- 2) Finance Officer – For information and necessary action
- 3) Store Verification Officer- For necessary action
- 4) Store keeper- For necessary action



Dr. Babasaheb Ambedkar Technological University
(Established by Government of Maharashtra and Governed by Dr. Babasaheb Ambedkar Technological University Act No. XXIX of 2014)
Vidyavihar, Lonere – Raigad 402 103 (Maharashtra)

Work Order

No. DBATU/Exam/UIMS/2017/ 791
Date: 09th May, 2017

To,
Mr. Utkarsh Mangudkar
The Director,
M/s. WeShine Tech Pvt. Ltd.
Baner-Pashan Link Road,
Regent Plaza, Office Number 308,
Pune-411 045

Subject: Implementation of University Information Management System (UIMS)
of Dr. Babasaheb Ambedkar Technological University, Lonere

Ref: 1) Agreement dt. 26/04/2017
2) LOI No. DBATU/ Exam/UIMS/LOI/2017/666 dt. 10/04/2017.
3) Acceptance Letter of LOI dt. 11/04/2017
4) Your Bid offer dt. 24.11.2016 & Letter from you dt. 5.4.2017
5) E-Tender Notice DBATU/01/2016 & Retender Notice
(DBATU/exam/01/2016)
6) RFP & SLA as per tender document

Dear Sir,

We are glad to inform you that it has been decided to award a contract for Implementation of University Information Management System of Dr. Babasaheb Ambedkar Technological University, Lonere.. The following terms and conditions are binding for the above contract.

1. Quality of the service and its functioning should be strictly as mentioned in the scope of work.
2. This contract comes into effect from 15th May, 2017 and is valid till 14th April 2022 (Five Years).(Till declaration of results of Summer 2022 Examinations)
3. A Contract will be effective as per Agreement of contract & SLA
4. Validity:

The initial duration of the contract shall be for a period of 5 years. On completion of the five year term, the contract may be further renewed after mutual discussions and consideration of any special terms that may be added, amended or existing terms that may be deleted.

5. We reserve the right to cancel this order if services are not provided as specified herein or if there is any variation in quality/quantity or any other defect in services.

6. Please mention Work Order number on all documents for all the further Communications.

7. Billing will be carried out after semester examination & as per the rates & slabs specified in the table given below. (As per the price quoted)

8. Rates for University Information Management System including scanning & enabling online valuation of Answer Scripts are as follows:

Sr. No.	Item Description	Unit	Rate(Rs.) Per Unit
1	Online Receipt of Application for Admission	Per Application	
	a.) Less than 10000 students		a) Rs. 39
	b.) Less than 50000 student		b) Rs. 39
	c.) Less than 100000 students		c) Rs. 39
	d.) Greater than 100000 students		d) Rs. 39
2	Online Institute Affiliation	Per Course	Rs. 2000
3	Online Receipt of Application for Student Enrolment.	Per Student Application	
	a.) Less than 10000 students		a.)Rs. 19
	b.) Less than 50000 student		b.)Rs. 5
	c.) Less than 100000 students		c.)Rs. 5
	d.) Greater than 100000 students		d.)Rs. 5
4	Online Student Attendance Module	Per Student	
	a.) Less than 10000 students		a.)Rs. 1
	b.) Less than 50000 student		b.)Rs. 1
	c.) Less than 100000 students		c.)Rs. 1
	d.) Greater than 100000 students		d.)Rs. 1

5	Online Student Exam form Filling , Confirmation & Hall-Ticket Display including Seating Chart & Exam Attendance Display	Per Student	
	a.) Less than 10000 students		a.)Rs. 11
	b.) Less than 50000 student		b.)Rs. 5
	c.) Less than 100000 students		c.)Rs. 5
	d.) Greater than 100000 students		d.)Rs. 5
6	Online Exam Timetable	Per Semester	Rs. 10000
7	Online Result Processing & Display Module	Per Student	
	a.) Less than 10000 students		a.)Rs.12
	b.) Less than 50000 student		b.)Rs.5
	c.) Less than 100000 students		c.)Rs.5
	d.) Greater than 100000 students		d.)Rs.5
8	Online Application for Verification, Photocopy, Reassessment	Per Student	
	a.) Less than 10000 students		a.)Rs.10
	b.) Less than 50000 student		b.)Rs.8
	c.) Less than 100000 students		c.)Rs.8
	d.) Greater than 100000 students		d.)Rs.8
9	Online Examination for Student	Per Student	
	a.) Less than 10000 students		a.)Rs. 22
	b.) Less than 50000 student		b.)Rs.10
	c.) Less than 100000 students		c.)Rs.10
	d.) Greater than 100000 students		d.)Rs.8
10	Online Question Paper delivery	Per Paper	
	e.) Less than 500 papers		a.)Rs. 99

	f.) Less than 1000 papers		b.)Rs.99
	g.) Less than 5000 papers		c.)Rs. 99
	h.) Greater than 5000 papers		d.)Rs. 99
11	Online Payment Gateway Integration	Per Transaction	Rs. 1 (Excluding gateway charges)
12	Online Institute Inspection & Monitoring	Per Institute	Rs. 5000
13	Online Student Services	Per Student	
	a.) Less than 10000 students		a.)Rs.5
	b.) Less than 50000 student		b.)Rs.4
	c.) Less than 100000 students		c.)Rs.3
	d.) Greater than 100000 students		d.)Rs.2
14	Online Stationary Management	Per Institute	Rs. 1500
15	Online Curriculum Development	Per Subject	Rs. 1500
16	Online Awards for Institute/ Student/ Team /Teacher	Per Applicant	Rs. 200
17	Online Appointment & Billing for Exam Work	Per Appointment	Rs. 10
18	Online Teacher Feedback	Per Student	
	a.) Less than 10000 students		a.)Rs.5
	b.) Less than 50000 student		b.)Rs.5
	c.) Less than 100000 students		c.)Rs.5
	d.) Greater than 100000 students		d.)Rs.5

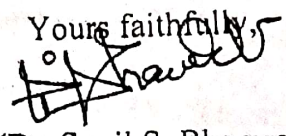
9. Payment.: Terms and Conditions

1. The entire project along with required IT infrastructure, application software (web based portal) and related system utility tools shall be installed by you at your own cost as deemed and appropriate to deliver the "scope of services" as mandated by the university.
2. The university shall NOT pay for any of the above IT infrastructural facilities that will be installed by you but will pay you based on the number of students / institutes as per specified for each module in Request for Proposal (RFP). It should be expressly understood that the payment of consideration shall not be made for the Capital Goods installed by you but for the services delivered by you as per the scope of services in the RFP.

3. The payments shall be made for every exam cycle based on the above deliverables by you and as per the commercial terms agreed by both the parties.
10. Taxes: All taxes are inclusive
 11. Please acknowledge receipt of this Work Order within 7 days failing to which the order may be cancelled.
 12. Please quote in all letters, invoices, etc. the number and the date of this Work Order.
 13. The cost of Work Order will be from exam cycle to cycle based on the no. of students/Institute as per specified in respective modules.
 14. Bills should be sent in duplicate along with stamped pre-receipt, in the name of Registrar, Dr. Babasaheb Ambedkar Technological University, Lonere.
 15. M/s. WeShine Tech Pvt. Ltd, Pune should provide free training for the subjected work to the staff.
 16. The decision of the Vice-Chancellor, Dr. Babasaheb Ambedkar Technological University, Lonere shall be final and will not be required to give any reason in writing or otherwise at any time for rejection of the work order.
 17. In case of dispute, persons approved by University authority will act as conciliator. All legal disputes are subjects to the jurisdiction of Mumbai Courts only.
 18. Agency should take responsibility for successful implementation within the stipulated time period.
 19. **Scope of Work** : Mentioned in RFP document of e-Tender for subjected work. The data will be submitted after every Summer & Winter Examination to the Controller of Examination(CoE) by the Vendor. The modules for Online Receipt of Application for Admission, Online Institute Affiliation, Online Receipt of Application for Student Enrolment, Online Student Attendance should be completed within 30 days.
 20. M/s. WeShine Tech Pvt. Ltd. should carry out security audit from time to time and the report of the same should be submitted to point of contact as per RFP.
 21. Single point of contact as specified in RFP.
 22. Responsibility: Service provider responsibility as specified in RFP.
 23. For any clarification/doubts RFP document and SLA will be binding on both parties.
 24. WeShine will made available the various modules to internal Experts to verify the functioning of the software and its output, during course of operation.

You are requested to execute the work order within the stipulated period. The lead time to you shall be not more than 120 days to set up the project and "go live" for the exam cycle under consideration. Normally exams are conducted twice during the year viz., May-June and November-December and you shall ensure timely deployment of the project as in clause 2.2(A) in RFP above and roll out the services for the exam cycle under consideration. The University shall provide the support as detailed under clause 2.2(B) of RFP.

Yours faithfully,


(Dr. Sunil S. Bhamre)
REGISTRAR

Copy to:

- 1) Hon'ble Vice Chancellor -For kind information
- 2) Finance Officer – As per financial concurrence dt. 08/05/2017,
for information and necessary action
- 3) Controller of Examination- for information and necessary action
- 4) Director, IQAC- for information and necessary action
- 5) Affiliation Cell and Enrollment Cell- for information and necessary action
- 6) Student Section -for information and necessary action
- 7) Store Section- for information and necessary action